

NHPC LIMITED
(A GOVT. OF INDIA ENTERPRISE)



CIN: L40101HR1975GOI032564

E-Tender Document (Single Tender)

For

M/s Protean eGov Technologies Limited (NSDL)

**Name of work: Selection of “Central Record Keeping Agencies“
(CRA) for implementation of National System (NPS Tire-I)-
Corporate Model in NHPC Limited**

Tender Reference No.: NH/Conts(E&M)-IV/CO-34/PR10023/59/2023/112

REGD. OFFICE: NHPC OFFICE COMPLEX, SECTOR-33, FARIDABAD-121003 (HARYANA), INDIA

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SECTION - I

NOTICE INVITING TENDER (NIT)

NHPC LIMITED

(A Government of India Enterprise)

Regd. Office: NHPC Office Complex, Sector-33, Faridabad-121003 (Haryana)

Notice Inviting E-Tender (Single)

Online bid (e-tender single) are invited in single stage bidding basis Technical-bid and Financial Bid for and on behalf of NHPC Limited (A Govt. of India Enterprise) from i.e **M/s Protean eGov Technologies Limited (Formerly NSDL) on Single tender basis** for Selection of “Central Record Keeping Agencies“ (CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Model in NHPC Limited” on Single Tender Nomination Basis.

1. The complete bid/ tender document can be viewed and downloaded from Central Public Procurement Portal <https://eprocure.gov.in/eprocure/app>. The site can also be viewed through e-procurement corner of NHPC website www.nhpcindia.com and CPP Portal. The bid is to be submitted online only on <https://eprocure.gov.in/eprocure/app> up to Bid Submission Closing Date & Time of tender. The brief details of the tender are as under:

Sl. No.	Item	Description
i)	Nature of Bid Process	Through CPP Portal
ii)	Tender ID No.	2023_NHPC_764607_1
iii)	Tender Reference No.	NH/Conts(E&M)-IV/CO-34/PR10023/59/2023/112
iv)	Estimated Cost	All Charges shall be borne by the employee.
v)	Period of Bid Validity	120 days
vi)	Completion Period	As per Tender Documents
vii)	Independent External Monitor	Sh. Vivek kumar Johri & Dr. Vinod Aggarwal
vii)	Tender Inviting Authority	General Manager, Contract(E&M)-IV, 2 nd Floor, Jyoti Sadan, NHPC Office Complex, Sector-33, Faridabad-121003 (Haryana)
viii)	Venue for opening of bid	Contracts(E&M)-IV,2 nd Floor, Jyoti Sadan, NHPC Office Complex, Sector-33, Faridabad-121003 (Haryana) Telephone no.: 0129-2250579 E-mail: k-anand@nhpc.nic.in

2. The critical dates of tender are as under:

Sl. No.	Particulars	Date & Time
i)	Bid Start Date/Time	01.08.2023 (17:00Hrs.)
ii)	Online Bid submission End date & Time	11.08.2023 (17:00Hrs.)
iii)	Bid submission of Hard Copies & other documents in sealed envelopes (Offline submissions) End date & Time	14.08.2023 (17:00 Hrs)
iv)	Last date of submission of EMD	Not Applicable

v)	Bid Opening Date/ Time (Technical-bid)/Financial bid)	16.08.2023 (15:30 Hrs)
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3. Eligible Bidder

3.1 Bids from those Bidders to whom the Tender documents have not been issued by the Employer, will not be considered.

3.2 Bidders should not have been banned/ de-listed/ black listed/ de-barred from business on the ground mentioned in para 6 of Guidelines on Banning of Business dealings. Self-declaration in this regard is to be submitted as per the enclosed proforma under Section-III.

3.3 All bidders who are Class-I Local Supplier/Class-II Local Supplier under Public Procurement (Preference to Make in India) order for Goods/ Services/ Works issued by Department of Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce and Industry vide Order No. P-45021/2/2017-PP (BE-II) dated 16th September, 2020 or as amended. Further, Bidder shall submit undertaking and declare Local content in this regard.

3.4 To improve transparency and fairness in the tendering process the Employer is implementing Integrity Pact.

The Integrity Pact, signed by all the prospective Bidders and the Employer, shall commit the persons/ officials of both the parties, not to exercise any corrupt/fraudulent/ collusive/ coercive practices in the Tendering process and also during implementation of the Contract. Only those Bidders who have entered into Integrity Pact with the Employer shall be eligible to participate in the bidding process. Entering into Integrity Pact as per Performa (enclosed in forms and procedure) is a basic qualifying requirement.

To oversee the compliance of obligation under the Integrity Pact, Sh. Vivek kumar Johri & Dr. Vinod Aggarwal have been appointed as Independent External Monitor (IEM) by the Employer. The Contact address of IEM are as under:

Sl. No.	Name	Contact Address
i)	Sh. Vivek kumar Johri	106, Malviya Nagar, Bhopal Madhya Pradesh-462003 E-mail- iem.nhpc@gmail.com
ii)	Dr. Vinod Aggarwal,	B-103, Sarvodaya Enclave, 2 nd Floor, New Delhi-110017 E-mail: iem.nhpc@gmail.com

Successful bidders shall execute Integrity Pact on non-judicial stamp paper of appropriate value as per stamp act applicable in the state of Haryana.

3.5 Bids of only those Bidders who are meeting the Eligibility Criteria specified above will be considered for evaluation and award of the Contract. Bidder will submit requisite supporting documents and testimonials with their Bids to prove their credentials and claim of meeting the Eligibility Criteria.

4. Bidders will submit duly signed documents/ certificates as defined in the ITB. Failure to produce the certificates shall make the bid non-responsive.

5. In the event of the specified date for the submission of bids being declared a holiday for the Client, the hard copies of the documents will be received up to the specified time on the next working day. However, the date and time for online submission of the bids shall continue to be the date and time specified above or any amendment for the same.

6. Online submission of the bid will not be permitted on the portal after expiry of submission time and the bidder shall not be permitted to submit the same by any other mode. Similarly hard copy (ies) of the offline documents, if received by the Employer after the deadline for receipt of Hard copies prescribed in NIT, then it will be considered as 'Late Bid' notwithstanding the fact that the bidder has uploaded the bid online within the stipulated deadline. In such a case, the uploaded online bid on the portal shall be considered as non-responsive and shall not be processed further.
7. At any time prior to the deadline for submission of bid, the Employer may amend the Tender Document by issuing corrigendum/addenda which shall be notified on portal <https://eprocure.gov.in/eprocure/app> Therefore, the bidders are advised to visit the site regularly before deadline for submission of bids.
8. Bids will be opened as per the schedule at the aforesaid venue. In case the office happens to be closed on the date of opening of bid as specified, the same will be opened on the next working day at the same time and venue.
9. The bids, as well as all correspondence and documents relating to the qualification exchanged by the bidders and the Employer, shall be in the English language.
10. Employer reserves the rights to cancel the tendering process at any time before award of work without assigning any reasons thereof.
11. In case of any difference between wordings of English and Hindi version of 'NIT', English version shall prevail.

For & on behalf of NHPC Ltd.

General Manager (E),
Contracts (E&M)-IV Division,
2nd Floor, NHPC Office Complex,
Sector-33, Faridabad-121003 (Haryana),
Tele # 0129-2250579
Email: k-anand@nhpc.nic.in

ई-निविदा (एकल) आमंत्रण सूचना

(एकल निविदा)

Proposal for Selection of "Central Record Keeping Agency (CRA) for implementation of National Pension System (NPS Tires-I)-Corporate Model in NHPC एकल निविदा के आधार पर M/s Protean eGov Technologies Limited (Formerly NSDL) से ऑनलाइन इलेक्ट्रॉनिक बिड आमंत्रित की जाती है। निविदा विनिर्देश संख्या: NH/Conts(E&M)-IV/CO-34/PR10023/59/2023/112 का संक्षिप्त विवरण नीचे दिया गया है :

निविदा दस्तावेज, वेब साइट-<https://eprocure.gov.in/eprocure/app> पर मौजूद केंद्रीय लोक प्रोक्योरमेंट पोर्टल (Central Public Procurement Portal) एवं एन एच पी सी लिमिटेड के वेब साइट www.nhpcindia.com पर देखे एवं डाउनलोड किए जा सकते हैं।

निविदा जमा करने की अंतिम तिथि एवं समय तक केवल वेब साइट - <https://eprocure.gov.in/eprocure/app> पर ही बिड जमा की जा सकती है। "निविदा दस्तावेज की हार्ड कॉपी की बिक्री" लागू नहीं है।

1.0 निविदा का संक्षिप्त विवरण एवं महत्वपूर्ण तिथियाँ:

1.1 निविदा का संक्षिप्त विवरण:

क्र.सं.	मद	विवरण
.1	कार्य का नाम	Proposal for Selection of "Central Record Keeping Agency (CRA) for implementation of National Pension System (NPS Tires-I) -Corporate Model in NHPC
.2	निविदा विनिर्देश संख्या	NH/Conts(E&M)-IV/CO-34/PR10023/59/2023/112/
.3	टेंडरिंग की प्रक्रिया	ई- प्रोक्योरमेंट (एकल निविदा)
.4	टेंडर आईडी	2023_NHPC_764607_1
5.	निविदा प्रपत्र लागत	शून्य
6.	ईएमडी (बोली प्रतिभूति)	लागू नहीं
7.	कार्य पूरा करने की अवधि	निविदा दस्तावेज के अनुसार
8.	वांछित बिड वैधता	ऑनलाइन बोली जमा करने की अंतिम तारीख से 120 दिन
9.	स्वतंत्र बाह्य मॉनिटर	श्री विवेक कुमार जोहरी एवं डॉ. विनोद अग्रवाल
10	निविदा आमंत्रण प्राधिकारी	महाप्रबन्धक (विद्युत (संविदा) ई एंड एम-(IV) विभाग, दूसरी मंजिल, ज्योति सदन एनएचपीसी ऑफिस कॉम्प्लेक्स,

	सैक्टर 33- , फ़रीदाबाद, हरियाणा 121003- दूरभाष- 0129-2250579
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1.2 निविदा की महत्वपूर्ण तिथियाँ:

क्र.सं.	विवरण	दिनांक, समय
1.	प्रकाशित करने की तारीख व समय	01.08.2023; 17:30 Hrs.
2.	बिक्री /दस्तावेज डाउनलोड करने की प्रारंभ तारीख व समय	01.08.2023; 17:30 Hrs.
3.	बिक्री /दस्तावेज को डाउनलोड करने की अंतिम तारीख व समय	11.08.2023; 17:30 Hrs.
4.	ऑनलाइन बोली जमा करने की प्रारंभ तारीख व समय	01.08.2023; 17:30 Hrs.
5.	ऑनलाइन बोली जमा करने की अंतिम तारीख व समय	11.08.2023; 17:30 Hrs.
6.	ऑफ लाइन बोली जमा करने की अंतिम तारीख व समय	14.08.2023: 17:00 Hrs
7.	निम्न पते पर टेंडर राशि, ईएमडी तथा अन्य ऑफलाइन सपोर्टिंग दस्तावेज जमा करने की अंतिम तारीख : महाप्रबन्धक (विद्युत, संविदा) ई एंड एम-(IV विभाग, दूसरी मंजिल, ज्योति सदन एनएचपीसी ऑफिस कॉम्प्लेक्स, सैक्टर 33- , फ़रीदाबाद, हरियाणा 121003- दूरभाष- 0129-2250579 ई-मेल :-k-anand@nhpc.nic.in	लागू नहीं
8.	बिड खोलने की तिथि एवं समय: तकनीकी बोली (ऑनलाइन/ऑफलाइन दस्तावेज (16.08.2023 (15:30 Hrs)
9.	बिड खोलने की तिथि एवं समय: मूल्य बिड	16.08.2023 (15:30 Hrs)

2.0 सत्यनिष्ठा समझौता के व्यावहारिक लेनदेन प्रतिबंधित करने संबंधी दिशानिर्देश -अनुबंध)A) के पारा 6 के आधार पर बोलीदाता व्यापार से प्रतिबंधित ब्लैकलिस्टेड अथवा/सूची से बाहर/वहिष्कृत नहीं किया गया होना चाहिए। इस संबंध में संलग्न प्रोफार्मा (**Annexure-II of Section-I**) और)Section-I के अनुलग्नक-V) के अनुसार स्वघोषणा जमा की जानी है।

3.0 निविदा प्रक्रिया में पारदर्शिता और निष्पक्षता को बेहतर बनाने के लिए नियोक्ता आईटीबी के क्लॉज़ संख्या 16.0 के अनुसार सत्यनिष्ठा समझौते लागू कर रहा है। बोलीदाता द्वारा प्रोफार्मा (सेक्शन-0 के अनुलग्नक-II) के अनुसार एवं आईटीबी क्लॉज़ संख्या 16.0 के अनुसार विधिवत हस्ताक्षर किया हुआ सत्यनिष्ठा समझौता जमा करना अनिवार्य है।

पूर्व-अनुबंध सत्यनिष्ठा समझौते बोली जमा करने के समय में एनएचपीसी लिमिटेड के साथ सादे कागज पर क्रियान्वित किया जाना है। सफल बोलीदाता (ठेकेदार) उचित मूल्य के गैर न्यायिक स्टॉप पेपर पर विधिवत निष्पादित सत्यनिष्ठा समझौता, लेटर ऑफ अवार्ड (LOA) के हस्ताक्षरित होने से पहले प्रस्तुत करेगा।

समझौते के तहत अनुपालन की निगरानी के लिए नियोक्ता द्वारा श्री विवेक कुमार जोहरी एवं डॉ. विनोद अग्रवाल को स्वतंत्र बाह्य मॉनिटर (आई ई एम) के रूप में नियुक्त किया गया है। आईईएम का संपर्क पता निम्नानुसार है:-

एनएचपीसी के लिए स्वतंत्र बाह्य मॉनिटर, कमरा नंबर 214,
एनएचपीसी लिमिटेड, एनएचपीसी ऑफिस कॉम्प्लेक्स, सैक्टर-33,
फ़रीदाबाद, हरियाणा-121003

4.0 ई-निविदा के लिए पंजीकरण प्रक्रिया और तैयारी:

ऑनलाइन टेंडरिंग से संबन्धित विस्तृत विवरण /सूचनाएँ अर्थात् सीपीपी पोर्टल (CPPP) पर पंजीकरण, बोली की तैयारी और बोली जमा करने से संबंधित विवरण / सूचना, निविदा दस्तावेज के साथ-साथ सीपीपी पोर्टल पर मौजूद “बिडर्स मैनुअल किट” में भी उपलब्ध है।

5.0 एनएचपीसी के पास किसी एक या सभी निविदाओं को अस्वीकार करने का अधिकार सुरक्षित है और ऐसी अस्वीकृति के लिए एनएचपीसी कोई कारण बताने के लिए बाध्य नहीं होगी।

नोट : इस एनआईटी के हिन्दी व अंग्रेजी संस्करण में किसी प्रकार के अन्तर होने की स्थिति में इसकी अंग्रेजी संस्करण ही मान्य होगा।

एनएचपीसी लिमिटेड के लिए तथा उनकी ओर से,

महाप्रबन्धक (विद्युत(संविदा) ई एंड एम IV विभाग,
दूसरी मंजिल, ज्योति सदन एनएचपीसी ऑफिस कॉम्प्लेक्स,
सैक्टर 33-फ़रीदाबाद, हरियाणा 121003-
दूरभाष- 0129-2250579
ई-मेल - :k-anand@nhpc.nic.in

SECTION- II

INSTRUCTIONS TO BIDDERS (ITB)

INSTRUCTIONS TO BIDDERS (ITB)

1. General:

1.1 Online bids (e-tender) under single cover system is hereby invited for and on behalf of NHPC Limited for “Selection of **“Central Record Keeping Agencies”(CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Model”** on **Single Tender on Nomination Basis**. The complete tender can be downloaded from NHPC website www.nhpcindia.com (for reference only) and <https://eprocure.gov.in/eprocure/app>

1.2 NHPC is in the process of providing option to all its employees to join NPS Corporate Sector model. At present, there are around 4728 employees as on 30.04.2023 in NHPC working at different project/station/units/offices situated in India. List of all existing project/units/Power Station is given at Annexure-III.

In order to implement NPS (Tier-I) Corporate sector model based purely on the voluntary option by employee, at their discretion for joining NPS including for transfer of existing pension corpus under NHPC Limited Employee Defined Contribution Superannuation Scheme to NPS Pension Fund Manager (PFM)/NPS Trust, as the case may be, NHPC will engage the services of Corporate Point of Presence (POP) who are registered with PFRDA and are authorized to work as POP.

NPS implementation is on voluntarily basis and employees are free to join scheme at any point of time.

1.3 Currently in NHPC there is a Pension scheme under a Trust namely NHPC Limited Employees Defined Contribution Superannuation Benefit (Pension) Scheme Trust created for pension to the employees. The Trust is exempt under Income Tax Act, 1961 as approved Superannuation Fund. Total accumulated corpus under the existing scheme as on 31.03.2023 is around Rs.1445 crore (Approx.). LIC of India in the name of Trust has issued a Master Policy under (GSCA) plan for Pension to the employees.

All employees on regular rolls of NHPC Limited are members of the Pension Scheme. At present each employee contributes @ 5% of Salary (Basic Pay+DA) as mandatory member contribution. Further employees also have option to make additional voluntary contribution under the Scheme.

Company also contributes towards this scheme from the kitty of 30 % of Basic plus Dearness allowance towards all superannuation benefits as per the government guidelines in this regard. Residual contribution after meeting company liability towards PF, Gratuity and Post-Retirement Medical Benefits, is made by the Company towards the Pension Scheme. The company on annual basis notifies rate of employer's contribution towards Pension. The approximate average monthly employer contribution is around Rs. 13.50 crore.

1.4 The Tender Document comprises of documents listed below and addenda issued if any:

- i) Section-I- Notice Inviting Tender (NIT),
- ii) Section-II- Instructions to Bidders (ITB),
- iii) Section-III- Forms and Schedules,
- iv) Section-IV- General Conditions of Contract, Special Conditions of Contract
- v) Section-V- Schedule of Quantities and Prices

1.5 This section of the bidding document provides the information necessary for bidders to prepare responsive bids in accordance with the requirement of the Client/ Employer. It also provides information on bid submission, opening, evaluation and award.

1.6 Instructions for online bid submission:

1.7 The Techno-commercial Bid and Price Bid to be submitted on-line at Central Public Procurement e-Portal. The bidders are required to submit soft copies of their bids electronically on the Central Public Procurement (CPP) Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

1.7.1 Registration:

- i) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal by using the “Online Bidder Enrollment” option available on the home page. Enrolment on the CPP Portal is free of charge.
- ii) During enrolment/ registration, the bidders should provide the correct/ true information including valid email-id & mobile no. All the correspondence shall be made directly with the contractors/ bidders through email-id provided.
- iii) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- iv) For e-tendering possession of valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) is mandatory which can be obtained from SIFY/ nCode/ eMudra or any Certifying Authority recognized by CCA India on eToken/ Smart Card.
- v) Upon enrolment on CPP Portal for e tendering, the bidders shall register their valid Digital Signature Certificate with their profile.
- vi) A bidder should register only one valid DSC. Bidders are responsible to ensure that they do not lend their DSCs to others, which may lead to misuse and should ensure safety of the same.
- vii) Bidders can then log into the site through the secured login by entering their user ID/ password and the password of the DSC/ eToken.

1.7.2 Searching for Tender documents:

- i) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- ii) Once the bidders have selected the tenders they are interested in, they may download the required documents/ tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS/ e-mail in case there is any corrigendum issued to the tender document.
- iii) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification/ help from the Helpdesk.

1.7.3 Preparation of Bids:

Technical Bid and Price Bid to be submitted on-line at <https://eprocure.gov.in/eprocure/app>

- i) For preparation of bid Bidders shall search the tender from published tender list available on site and download the complete tender document and should take into account corrigendum if any published before submitting their bids.

After selecting the tender document same shall be moved to the 'My favourite' folder of bidders account from where bidder can view all the details of the tender document.

- ii) Bidder shall go through the tender document carefully to understand the documents required to be submitted as part of the bid. Bidders shall note the number of covers in which the bid documents have to be submitted, the number of documents – including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.
- iii) Any pre-bid clarifications if required, then same may be obtained online through the tender site, or through the contact details given in the tender document.
- iv) Bidders should get ready in advance the bid documents in the required format (PDF/xls/rar/dwf/jpg formats) to be submitted as indicated in the tender document/schedule. Bid documents may be scanned with 100 dpi with black and white option, which helps in reducing size of the scanned document.
- v) To avoid the time and effort required in uploading the same set of standard documents, which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, Annual Reports, Auditor Certificates etc.) has been provided to the bidders. Bidders can use "My Space" or "Other Important Documents" area available to them to upload such documents. These documents may be directly submitted from the "My Space" or "Other Important Documents" area as per tender requirements while submitting the bid, and need not be uploaded again and again. This will lead to reduction in the time required for bid submission process.

1.7.4 Submission of Bids:

Two-Part Bid procedure shall be adopted for submission and evaluation of the bids. The Bidder shall accordingly prepare and submit the bids containing the required documents up to the date and time given in NIT. The bidder shall prepare the bid and submit the bid in following manner:

- i) Bidder should log into the site well in advance for bid submission so that he/ she upload the bid in time i.e. on or before the bid submission time.
- ii) Deleted.
- iii) While submitting the bids online, the bidder shall read the terms & conditions (of CPP portal) and accepts the same in order to proceed further to submit their bid.
- iv) Deleted.
- v) Bidder shall digitally sign and upload the required bid documents one by one as indicated in the tender document.
- vi) Bidders shall note that the very act of using DSC for downloading the tender document

and uploading their offers is deemed to be a confirmation that they have read all sections and pages of the tender document without any exception and have understood the complete tender document and are clear about the requirements of the tender document.

- vii) Bidder shall note that each document to be uploaded for the tender should be less than 2 MB. Bid documents may be scanned with 100 dpi with black and white option, which helps in reducing size of the scanned document. For the file size of less than 1 MB, the transaction uploading time will be very fast.
- viii) If price quotes are required in XLS format, utmost care shall be taken for uploading Schedule of quantity & Price and any change/ modification of the price schedule shall render it unfit for bidding.

Bidders shall download the Bill of Quantities, in XLS format and save it without changing the name of the file. Bidder shall quote their rate in figures in the appropriate cells, thereafter save and upload the file in financial bid cover (Price bid) only. If the template of Bill of Quantities file is found to be modified/ corrupted in the eventuality by the bidder, the bid will be rejected. ~~The bidders are cautioned that uploading of financial bid elsewhere i.e. other than in Cover II will result in rejection of the tender.~~

- ix) Bidders shall submit their bids through online e-tendering system to the Tender Inviting Authority (TIA) well before the bid submission end date & time (as per Server System Clock). The TIA will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders at the eleventh hour.
- x) After the bid submission (**i.e. after Clicking “Freeze Bid Submission”** in the portal), the bidders shall **take print out of system generated acknowledgement** number, and keep it as a record of evidence for online submission of bid, which will also act as an entry pass to participate in the bid opening.
- xi) Bidders should follow the server time being displayed on bidder’s dashboard at the top of the tender site, which shall be considered valid for all actions of requesting, bid submission, bid opening etc., in the e-tender system.
- xii) All the documents being submitted by the bidders would be encrypted using PKI (Public Key Infrastructure) encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology.

1.7.5 ASSISTANCE TO BIDDERS:

- i) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority or the relevant contact person indicated in the tender.
- ii) For any technical queries, please call at 24X7 **CPP Portal Helpdesk Number 0120-4200462, 0120-4001002.**

Mobile: 9557901713

E-mail: k-anand@nhpc.nic.in

Note: Bidders are requested to kindly mention the URL of the Portal and BID No. in the subject while emailing any issue along with the Contact details.

2. Eligible Bidder:

- 2.1 Bids from those Bidders to whom the Tender documents have not been issued by the Employer, will not be considered.
- 2.2 Bidders should not have been banned/ de-listed/ black listed/ de-barred from business on the ground mentioned in para 6 of Guidelines on Banning of Business dealings. Self-declaration in this regard is to be submitted as per the enclosed proforma under Section-III.
- 2.3 All bidders who are Class-I Local Supplier/Class-II Local Supplier under Public Procurement (Preference to Make in India) order for Goods/ Services/ Works issued by Department of Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce and Industry vide Order No. P-45021/2/2017-PP (BE-II) dated 16th September, 2020 or as amended. Further, Bidder shall submit undertaking and declare Local content in this regard. Verification of local content:

In case of Procurement for a value in excess of Rs.10 crores, the Class-I local supplier/Class-II Local supplier' shall be required to provide a certificate from the statutory auditors or cost auditors of the company (in the case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of suppliers other than companies) giving the percentage of local content.

- 2.4 To improve transparency and fairness in the tendering process the Employer is implementing Integrity Pact.
The Integrity Pact, signed by all the prospective Bidders and the Employer, shall commit the persons/ officials of both the parties, not to exercise any corrupt/ fraudulent/ collusive/ coercive practices in the Tendering process and also during implementation of the Contract. Only those Bidders who have entered into Integrity Pact with the Employer shall be eligible to participate in the bidding process. Entering into Integrity Pact as per Performa (enclosed in forms and procedure) is a basic qualifying requirement.

To oversee the compliance of obligation under the Integrity Pact, Sh. Vivek kumar Johri & Dr. Vinod Aggarwal have been appointed as Independent External Monitor (IEM) by the Employer. The Contact address of IEM are as under:

Sl. No.	Name	Contact Address
i)	Sh. Vivek kumar Johri	106, Malviya Nagar Bhopal Madhya Pradesh-462003 E-mail: iem.nhpc@gmail.com
ii)	Dr. Vinod Aggarwal	B-103, Sarvidaya Enclave 2 nd Floor , New-Delhi-110017 E-mail: iem.nhpc@gmail.com

Successful bidders shall execute Integrity Pact on non-judicial stamp paper of appropriate value as per stamp act applicable in the state of Haryana.

- 2.5 The Bidder, against whom proceedings for insolvency under the Insolvency and Bankruptcy Code 2016, or as amended from time to time, have started, shall not be eligible for bidding. Self-declaration in this regard is to be submitted as per enclosed Proforma.

- 2.6 Bids of only those Bidders who are meeting the Eligibility Criteria specified above will be considered for evaluation and award of the Contract. Bidder will submit requisite supporting documents and testimonials with their Bids to prove their credentials and claim of meeting the Eligibility Criteria.

3. Cost of bidding document:

- 3.1 Complete bid document can be viewed and downloaded from NHPC Ltd. website www.nhpcindia.com (for reference only) and Central Public Procurement (CPP) Portal.
- 3.2 The bidder shall bear all costs associated with the preparation and submission of his bid, negotiation, discussions etc. in the process of finalization of Contract and the Employer will in no case be responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

Note: Mere issuance of Bid document to prospective Bidders shall not be construed that such a bidder automatically fulfills the prescribed eligibility Criteria. Whether the bidder meets the specific eligibility Criteria or not, shall be checked or ascertained, on opening their bids by scrutinizing documentary evidences furnished by them along with their Bid.

4. Bid Security/Earnest Money Deposit (EMD) – Not Applicable

5. Clarification of Bidding Documents:

- 5.1 A prospective Bidder requiring any clarification of the bidding documents may notify to Tender Inviting Authority in writing or by e-mail or facsimile at the address indicated in the NIT. The Employer will respond to any request for clarification received earlier than 05 days prior to the deadline for submission of online bids. Employer's response will be published on the CPP portal and send through E-mail including a description of the inquiry, but without identifying its source. The Employer shall not be obliged to respond to any request for clarification received later than the above said period. Further, the mere request for clarification from the bidder(s) shall not be a ground for seeking extension in the deadline for submission of bids.
- 5.2 Any modifications in the Tender documents shall be made by the Employer exclusively through the issue of an Addendum pursuant to Clause 6 of ITB.

6. Amendment of Bidding Documents:

- 6.1 Before the deadline for submission of bids, the Employer may for any reason, whether at its own initiative or in response to a clarification requested by a prospective Bidder, modify the bidding documents by issuing addenda.
- 6.2 Any addenda/ corrigenda issued prior to submission of bids would be put up on the CPP portal as well as on NHPC website www.nhpcindia.com and send through e-mail. Any addenda/ corrigenda/ clarifications thus issued shall be part of the bidding document. The prospective bidders have to check aforesaid portal for any amendment/ corrigenda/ clarifications periodically and before submission of their bids. All prospective bidders are presumed to have examined all amendments/ corrigenda/ clarifications published on the website and have submitted their bids accordingly.
- 6.3 To give prospective Bidders reasonable time in which to take an amendment into account in preparing their bid, the Employer shall extend as necessary the deadline for the submission of bids.

7. Language of bid:

The bid prepared by the Bidder and all correspondence and documents related to the bid exchanged by the Bidder and the Employer shall be written in English language, provided that any printed literature furnished by the Bidder may be written in another language, as long as such literature is accompanied by a translation of its pertinent passages in English language, in which case, for purposes of interpretation of the bid, the translation in English shall govern.

8. **Bid Currency:**

All figures mentioned under the commercial bid should be in Indian National Rupee (INR). Commercial proposals in any currency other than INR would be considered non-responsive and hence rejected.

9. **Bid Validity:**

9.1 Bids shall remain valid for a period of **120 days** from date of opening of the Techno-Commercial bids specified in NIT.

9.2 In exceptional circumstances, prior to expiry of the original time limit, the Employer may request that the bidders may extend the period of validity for a specified additional period. The request and the bidders' responses shall be made in writing or by e-mail or facsimile. A bidder may refuse the request of Employer/ Client. A bidder agreeing to the request will not be required or permitted to modify his bid, but will be required to extend the validity of his earnest money for a period of the extension.

10. **Preparation, Receipt and Signing of Bid:**

The Bid shall be prepared and submitted in two parts as stated hereunder. Submission of the bids by any other means shall not be accepted by the Employer in any circumstances.

10.1 **Online Submission:**

10.1.1 This shall be named "Technical Bid" or "Techno-Commercial Bid". No bid price related information shall be mentioned in the Technical Bid. Techno-commercial Bid shall comprise;

- i) Declaration in respect of banning/ de-listing as per **Clause 2.2** of ITB.
- ii) Tender Form, Form of Declaration, ECS Form, Bid Proforma as per format appended in Section-III.
- ~~iii) Undertaking by Bidder towards Anti-profiteering Clause of GST Act/ Rules as per format appended in Section-III.~~
- iv) Declaration regarding Insolvency and Bankruptcy Code 2016, as per Clause 2.5 of ITB
- ~~v) Declaration regarding MSMED Act as per **Clause 19** of ITB~~
- vi) Declaration regarding Class-I local supplier under Public Procurement (Preference to Make in India) order as per ITB clause 2.3.
- ~~vii) Goods and Services Tax Registration No., PAN, EPF Registration No*.~~
- viii) Other Supporting documents as per the tender requirement are to be uploaded and attached with the tender.
- ix) Mobile Number, Landline Number and Email address of the consultant of GST purpose.
- x) HSN/SAC (Service Account Code) of the supply of services as per classification under GST Regime.
- xi) Scanned copy of all the documents indicated in **Clause 10.2.1** of ITB.

10.1.2 It shall be named "Financial Bid or Price Bid" and shall comprise of Schedule of Quantities and Prices.

- Financial Bid shall be submitted in Electronic Form on the portal by the date & time as specified in NIT. Submission of the "Financial Bid" by any other means shall not be
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accepted by the Employer in any circumstances. In case, if any cell is left blank and no rate is quoted against any of the item(s) by the bidder, rate of such item(s) shall be treated as "0" (Zero) and considered included in the cost of the Bid and no separate claim whatsoever will be entertained on this account.

- Rates quoted above for CRA services charge for the entire duration of the contract for three (03) years extendable as per the decision of NHPC Limited for another Two (02) years at same Rates and Terms and condition.
- In case of discrepancy in the amount quoted in figure and words, the amount in words will be taken into consideration. Charges should not be more than charges prescribed by PFRDA.

10.2 Offline Bid/ Hard copy/ Supporting documents:

Bidder shall submit the hard copy(ies) of documents as mentioned at **sub para 10.2.1** in (one) sealed envelope, which must be either delivered by hand or by registered mail, and submitted by the date and time as specified in NIT. The envelope received late or after the prescribed due date and time will not be entertained. NHPC will not be responsible for any postal delay. No bid price related information shall be mentioned in offline submission.

If hard copy (ies) of the offline documents, not received by the Employer upto deadline for receipt of Hard copies prescribed in NIT/ ITB, then it will be considered as 'non-responsive bid' notwithstanding the fact that the bidder has uploaded the bid online within the stipulated deadline. In such a case, the uploaded online bid on the portal shall not be processed further.

10.2.1 The sealed Envelope containing hard copy of documents shall be marked as "Hard copy(ies) of documents for "Central Record Keeping Agencies "(CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Mode".

- i) Pre-Contract Integrity Pact as per **Clause 2.4** of ITB.
- ii) The scanned copy(ies) of all the offline documents (hard copies) are to be uploaded online on the portal along with the Bid as provided in ITB clause 10.1.1
- iii) Notarized Power of Attorney in respect of the person authorized for signing the Bid with authority of the executant to execute the POA as per **Clause 10.4** of ITB.

10.3 The bid submitted shall become invalid If any discrepancy is noticed between the documents as uploaded at the time of submission of bid (**Clause 10.1.1**) and hard copies as submitted physically to the Tender Inviting Authority (**Clause 10.2.1**).

10.4 A person duly authorized to sign on behalf of the Bidder shall sign the Bid. The notarized power of attorney of the signatory of the Bid to commit the Bidder with authority of the executant to execute the same (by the way of Board Resolution, Article/ Memorandum of Association etc.) shall be furnished with the bid.

10.5 The Employer reserves the right to itself to postpone and/or extend the date of receipt or to withdraw the Bid notice, without assigning any reason thereof, entirely at its discretion. In such an event, bidders shall not be entitled to any compensation, in any form whatsoever.

10.6 Vague and ambiguous replies and replies such as "Refer covering letter, conditions of Bid etc." shall be avoided. Such replies shall be deemed to be incomplete and may prevent the Bid from being considered by the Employer.

10.7 The bidders in their own interest are advised to be very careful while mentioning their rates in price bid.

- 10.8 GST has been implemented by the Government w.e.f. 01.07.2017. The Consultant, except for the supplies for the categories mentioned at Section 9(3) of GST Act, shall submit GSTIN and shall quote his prices in accordance with GST provisions after considering the benefit of Input Tax Credit etc. Undertaking in the prescribed format for passing on benefit of Input Tax Credit and compliance of Anti-profiteering clause under Section 171 of CGST Act/ SGST Act. shall be submitted along with bid.

Taxes, duties, Income tax, GST and other impositions as may be levied under the Applicable Law & regulations including those assessed on the client, the amount of which is applicable as on 28 days prior to last date of submission of bid is deemed to have been included in the Contract Price. However, change in rates of existing tax or levy of New Tax applicable on service of this contract announced after 28 days prior to last date of submission of bid, shall be paid/ adjusted/ reimbursed by the Client in addition to contract price.

Changes in the advance tax rates of Income Tax payable to appropriate authorities will not be subject to adjustment. The Contract unit rates shall be after taking into account the Input Tax Credit (ITC) and other benefits. TDS wherever statutorily required under any Tax Act/ Rule shall be deducted and deposited and necessary certificate will be provided by the Employer.

- 10.9 The services covered by this Bid specification shall be executed strictly in accordance with the conditions specified in this Bid document. If any of the aforesaid condition is not clear to the bidder, clarification may be sought from the Employer before submission of bids. Bidders are advised to accept all the conditions specified in the Bid document, to facilitate early finalization of bids. Separate set of commercial conditions (such as bidders' standard printed conditions) enclosed with the offer and any reference thereto may render the Bid liable to summarily rejection.

- 10.10 The bidder shall submit rate analysis of quoted price if so desired by the Employer.

- 10.11 Any addition, deletion or substitution in the bid document is not permitted. Failure to do so may render the bid liable for summarily rejection.

- 10.12 The Contract shall be for the whole Works, based on the 'Schedule of Quantities and Prices' submitted by the Bidder.

11. Late Bid:

Online submission of the bid will not be permitted on the portal after expiry of submission time and the bidder shall not be permitted to submit the same by any other mode. Similarly hard copy (ies) of the offline documents, if received by the Employer after the deadline for receipt of Hard copies prescribed in NIT, then it will be considered as 'Late Bid' notwithstanding the fact that the bidder has uploaded the bid online within the stipulated deadline. In such a case, the uploaded online bid on the portal shall be considered as non-responsive and shall not be processed further.

If hard copy (ies) of the offline documents, not received by the Employer upto deadline for receipt of Hard copies prescribed in NIT/ ITB, then it will be considered as 'non-responsive bid' notwithstanding the fact that the bidder has uploaded the bid online within the stipulated deadline. In such a case, the uploaded online bid on the portal shall not be processed further.

12. Modification, Substitution and Withdrawal of Bid:

- 12.1 After Submission of bid, the bidder can re-submit revised bid any number of times but before stipulated deadline for submission of bid. The bidders are advised not to withdraw their bids, as once the bid is withdrawn they cannot participate in the same tender again.
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- 12.2 The server time (which is displayed on the bidder's dashboard) will be considered as standard time for referencing the deadline for submission of the bids by the bidders, opening of bid etc. The bidder should follow this time during bid submission.
- 12.3 No bid shall be withdrawn or modified/ revised in the interval between the bid submission deadline and the expiration of the Bid Validity period specified in the bid document. Withdrawal or modification of a bid during this interval will result in the bidder's forfeiture of its bid security and further their bid shall be considered non-responsive.

13. Opening of Bids by Employer:

- 13.1 The Employer/ Authority inviting Tender will open the bid received in the presence of the bidders/bidder's representatives who choose to attend at the time, date and place specified in the NIT. The Bidders/ Bidder's representatives who are present shall sign a register evidencing their attendance. Bidder(s) can also view Bid opening online on the CPP portal <https://eprocure.gov.in/eprocure/app> at their end.

In the event of the specified date for the opening of bids being declared a holiday for the Employer, the Bids will be opened at the appointed time and location on the next working day.

- 13.2 Deleted.
- 13.3 Technical Bid shall be evaluated for establishing eligibility of the bidder as per **Clause 2** as well as techno-commercially responsiveness as per **Clause 14** of ITB,.
- 13.4 Deleted.
- 13.5 Deleted.

14. Examination of Bid and Determination of Responsiveness:

- 14.1 The Employer will examine the bid to determine whether they :
- a) meets the eligibility criteria defined in **Clauses 2 of ITB**;
 - b) has been properly signed;
 - c) is accompanied by the required securities; and
 - d) is substantially responsive to the requirements of the bidding documents.
- 14.2 A substantially responsive "Bid" is one, which conforms to all the terms, conditions, and specifications of the bidding documents, without material deviation or reservation. A material deviation or reservation is one:
- a) Which affects in any substantial way the scope, quality, or performance of the Works;
 - b) Which limits in any substantial way, the Employer's rights or the Bidder's obligations under the Contract; or
 - c) Whose rectification would affect unfairly the competitive position of other bidders presenting substantially responsive bids or
 - d) Which is inconsistent with the bidding documents,
- 14.3 If a "Bid" is not substantially responsive, it will be rejected by the Employer, and may not subsequently be made responsive by correction or withdrawal of the nonconforming deviation or reservation.
- 14.4 During techno-commercial Bid evaluation, the Employer may, at its discretion, ask any Bidder for a clarification of its Bid. The request for clarification and response shall be in writing or e-mail or through the portal, however, no change in the price or substance of the Bid shall be sought, offered or permitted. Reply shall be submitted by Bidder within a stated reasonable period of time. If Bidder does not provide clarifications of the information requested by the date and time set in the Employer's request for clarification, its Bids may be rejected.

15. Evaluation of Bid:

The Employer will evaluate the Financial Bid of bidder whose bid are determined to be substantially techno-commercially responsive in accordance with **Clause 14** of ITB.

16. Award Criteria & Employer's Right to accept any bid and to reject any or all Bids:

- 16.1 The Employer will award the Contract to the Bidder, provided that such Bidder has been determined to be (a) eligible in accordance with the provisions of Clause 2 of ITB ; (b) determined substantive responsive and c) established the reasonability of rates quoted by them.
- 16.2 The Employer reserves the right to accept or reject any bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected bidder or bidders. However, the Bidder(s) who wish to seek reasons for such decision of cancellation/ rejection shall be informed of the same by Employer unless its disclosure reasonably could be expected to affect the sovereignty and integrity of India, the security, strategic, scientific or economic interest of the state or lead to incitement of an offence.
- 16.3 The bidder whose bid has been accepted will be notified of the award by the Employer prior to expiration of the Bid validity period through the "Letter of Acceptance", which will state the sum that the Employer will pay to the Contract or in consideration of the execution and completion by the Consultant as prescribed by the Contract.
- 16.4 The notification of award will constitute the formation of the Contract until the Formal Agreement is signed. The successful bidder shall execute Contract Agreement with NHPC on non-judicial paper of appropriate value as per Stamp Act in the format appended within 30 days from the date of issue of Letter of Acceptance.

17. Contacting the Employer:

- 17.1 Subject to ITB Clause 14.4, no Bidder shall contact the Employer on any matter relating to its bid, from the time of the opening of bids to the time the contract is awarded.
- 17.2 Any effort by a Bidder to influence the Employer in the Employer's bid evaluation, bid comparison or contract award may result in rejection of the Bidder's bid.

18. Corrupt, Fraudulent, Collusive or Coercive Practices:

The Employer requires the bidders/contractors under this contract observe the highest standard of ethics during the procurement and execution of this contract. In pursuance of this policy, the Employer:

(a) for the purpose of this provision, the terms set forth below shall mean as under:

- (i) **"corrupt practice"** means the offering, giving ,receiving or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution; and
 - (ii) **"fraudulent practice"** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract.
 - (iii) **"collusive practices"** means a scheme or arrangement between two or more Bidders with or without the knowledge of the Borrower, designed to establish Bid prices at artificial, non- competitive levels;
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- (iv) **“coercive practice”** means harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a contract.
 - (b) A Bid may be rejected by the Employer if it is determined at any stage that the respective Bidder has engaged in corrupt or fraudulent or collusive or coercive practices in competing for the contract in question.
 - (c) The Employer will declare a Bidder ineligible, either indefinitely or for a stated period of time, if it at any time determines that the firm has engaged in corrupt or fraudulent practices, collusive and coercive practices or default commitment under Integrity Pact in competing for, or in executing, the contract.
 - (d) Banning of Business Dealings:** It is not in the interest of NHPC to deal with Agencies who commit deception, fraud or other misconduct in the tendering process and/or during execution of work undertaken. The grounds on which Banning of Business Dealings can be initiated are as follows:
 - i) If the security consideration, including questions of loyalty of the Agency to NHPC so warrants;
 - ii) If the director/owner of the Agency, proprietor or partner of the firm, is convicted by a court of law for offences involving moral turpitude in relation to its business dealings with the Government or any other public sector enterprises, during last five years;
 - iii) If the Agency has resorted to Corrupt, Fraudulent, Collusive, Coercive practices including misrepresentation of facts and violation of the any provisions of the Integrity Pact provided in the Contract;
 - iv) If the Agency uses intimidation / threatening or brings undue outside pressure on NHPC or its official for acceptance / performances of the job under the contract;
 - v) If the Agency misuses the premises or facilities of the NHPC, forcefully occupies or damages the NHPC's properties including land, water resources, forests / trees or tampers with documents/records etc.;
 - vi) If the Agency does not fulfill the obligations as required under the Contract and Violates terms & conditions of the contract which has serious affect for continuation of the Contract.
 - vii) If the work awarded to the agency has been terminated by NHPC due to poor performance of the contract in the preceding 5 years.
 - viii) If the Central Vigilance Commission, Central Bureau of Investigation or any other Central Government investigation Agency recommends such a course in respect of a case under investigation or improper conduct on agency's part in matters relating to the Company (NHPC) or even otherwise;
 - ix) On any other ground upon which business dealings with the Agency is not in the public interest.
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- x) If business dealings with the Agency have been banned by the Ministry of Power, Government of India OR any PSU/ any other authority under the MOP if intimated to NHPC or available on MOP Website, the business dealing with such agencies shall be banned with immediate effect for future business dealing except banning under Integrity Pact without any further investigation.

(Note: The examples given above are only illustrative and not exhaustive. The Competent Authority may decide to ban business dealing for any good and sufficient reason).

19.0 Integrity Pact:

To improve transparency and fairness in tendering process the Purchaser/ Employer is to implement a transparency pact.

The Pre-Contract integrity pact, signed by all the bidder and the Purchaser/ Employer shall commit the persons/officials of both the parties, not to exercise any corrupt / fraudulent /collusive/coercive practices in the tendering process and also during implementation of the contract.

Pre-Contract Integrity Pact (Format-10) is to be executed on plain paper at the time of Submission of Bid and Pre-Contract integrity Pact on non- judicial Stamp Paper of appropriate value shall be executed prior to signing of Notification of Award.

~~19. Information w.r.t Public Procurement Policy for Micro and Small Enterprise (MSEs) order'2012~~

~~MSME Development Act`2006 is applicable to all contractors/ suppliers/ service providers. Therefore information as per Proforma appended hereto in Section III is required to be submitted/ enclosed by the bidder along with bid.~~

~~20. Preference in favour of MSEs:~~

~~Purchase preference will be applicable as under:~~

~~20.1 Micro & Small Enterprises (MSEs) Units registered with the NSIC under their Single Point Registration Scheme or District Industries Centre (DIC) or Khadi and village Industries Commission (KVIC) or Khadi Village and Industries Board (KVIB) or Coir Board or Directorate of Handicrafts and Handlooms or any other body specified by Ministry of MSME or MSEs having / Udyam Registration Certificate for the goods/ services, covered in this Tender Document shall be eligible for the purchase preference.~~

~~20.2 In tender, participating MSEs quoting price within price band of L1+15% shall also be allowed to supply a portion of the requirement by bringing down their price to L1 price, in a situation where L1 price is from someone other than an MSE and such MSEs shall be allowed to supply at least 25% of total tendered value. In case more than one such MSEs, the supply will be shared proportionately (to tendered quantity).~~

~~In case of tender item is non splitable or non dividable*, etc. MSE quoting price within price band L1+ 15% may be awarded for full/ complete supply of total tendered value to MSE, considering spirit of Public Procurement Policy, 2012 for enhancing the Govt. Procurement from MSE.~~

~~[*Instant tendered item/ BOQ is non splitable or non dividable.]~~

~~20.3 Out of 25% target of annual Procurement from MSEs, a sub target of 4% will be earmarked for procurement from MSEs owned by SC/ST entrepreneurs. However, in the event of failure of such MSEs to participate in the Tender Process or meet the tender requirements and the L1 price, the 4% sub target for procurement earmarked for MSEs owned by SC/ST entrepreneurs will be met from other MSEs.~~

~~20.4 Out of the total annual procurement from MSEs, 3% from within the 25% target shall be earmarked for procurement from MSEs owned by women.~~

~~20.5 Definition of MSEs owned by SC/ST is as given under:~~

- ~~a) In case of proprietary MSE, proprietor(s) shall be SC/ST.~~
- ~~b) In case of partnership MSE, the SC/ST partners shall be holding at least 51% shares in the unit.~~
- ~~c) In case of Private Limited Companies, at least 51% share shall be held by SC/ST promoters.~~

~~21. General~~

~~Bidder shall comply with the provisions of "Restrictions under Rule 144(xi) of the General financial Rules (GFRs) 2017" dated 23.07.2020 and subsequent clarifications.~~

~~Any bidder from a country which shares a land border with India (except to which the Government of India has extended line of credit or in which the Government of India is engaged in development projects as mentioned in Order Public Procurement No. 2 dt. 23.07.2020 or its subsequent revisions/amendments) will be eligible to bid only if the bidder is registered with the Competent Authority, i.e. Registration Committee constituted by DPIIT.~~

~~The successful bidder shall not be allowed to sub-contract works to any contractor from a country which shares a land border with India (except to which the Government of India has extended line of credit or in which the Government of India is engaged in development projects as mentioned in Order Public Procurement No. 2 dt. 23.07.2020 or its subsequent revisions/amendments) unless such contractor is registered with the Competent Authority, i.e. Registration Committee constituted by DPIIT.~~

~~A bidder is permitted to procure raw material, components, sub-assemblies, etc. from the vendors of countries sharing a land border with India without getting registered with the Competent Authority, i.e. Registration Committee constituted by DPIIT, as it is not regarded as "sub-contracting".~~

~~However, in case a bidder proposes to supply finished goods procured directly/indirectly from the vendors of the countries sharing land border with India, such vendors will be required to get registered with the Competent Authority, i.e. Registration Committee constituted by DPIIT.~~

~~Procurement of spare parts and other essential service support like Annual Maintenance Contract (AMC) / Comprehensive Maintenance Contract (CMC), including consumables for closed systems, from Original Equipment Manufacturers (OEMs) or their authorised agents, shall be exempted from the requirement of registration as mandated under Rule 144(xi) of GFRs 2017.~~

List of all existing project/units/station with Manpower Location Wise as on 30-Apr-2023:

S. N.	LOCATION	NO OF EMPLOYEES	STATE
1	BAIRA SIUL PS	96	HIMANCHAL PRADESH
2	BRRP-PATNA	17	BIHAR
3	BUNDELKHAND SAUR URJA LIMITED	13	UTTARPRADESH
4	CORPORATE OFFICE	1056	HARYANA
5	CHAMERA - I PS	163	HIMANCHAL PRADESH
6	CHAMERA-II PS	163	HIMANCHAL PRADESH
7	CHAMERA-III PS	109	HIMANCHAL PRADESH
8	CHENAB VALLEY PPP LTD	40	JAMMU & KASHMIR
9	CHUTAK PS	43	JAMMU & KASHMIR
10	CVPPPL-KIRTHAI-II HEP	4	JAMMU & KASHMIR
11	CVPPPL-KIRU HEP	32	JAMMU & KASHMIR
12	CVPPPL-KWAR HEP	12	JAMMU & KASHMIR
13	CVPPPL-PAKALDUL HEP	49	JAMMU & KASHMIR
14	DHAULIGANGA PS	130	UTTARAKHAND
15	DIBANG MPP	61	ARUNACHAL PRADESH
16	DUGAR HEP	10	HIMANCHAL PRADESH
17	DULHASTI PS	171	JAMMU & KASHMIR
18	IA-KOLKATA	6	WEST BENGAL
19	KISANGANGA PS	91	JAMMU & KASHMIR
20	LO HALDWANI	12	UTTARAKHAND
21	LO KATHMANDU (NEPAL)	2	NEPAL
22	LO KOLKATA	15	WEST BENGAL
23	LO LUCKNOW	7	UTTARPRADESH
24	LO MUMBAI	6	MAHARASHTRA
25	LO PATHANKOT	6	PUNJAB
26	LO SHIMLA	1	HIMANCHAL PRADESH
27	LOKTAK PS	75	MANIPUR
28	MOEF & CC (ON DEPUTATION)	1	DELHI
29	NHDC-BHOPAL	21	MADHYA PRADESH
30	NHDC-INDIRASAGAR PS	20	MADHYA PRADESH
31	NHDC-OMKARESHWAR PS	21	MADHYA PRADESH
32	NIMOO BAZGO PS	41	JAMMU & KASHMIR
33	PALAKKAD	1	KERALA
34	PARBATI-II HEP	204	HIMANCHAL PRADESH
35	PARBATI-III PS	95	HIMANCHAL PRADESH
36	PID-PATHANKOT	10	PUNJAB
37	PID-SILIGURI	1	SIKKIM
38	PUNATSANGCHHU- I&II HEP BHUTAN (ON DEPUTATION)	2	BHUTAN
39	RANGIT IV HEP	56	WEST BENGAL

40	RANGIT PS	76	SIKKIM
41	RATLE HPCL	30	JAMMU & KASHMIR
42	RE&GH DIVISION, AHMEDABAD	12	GUJRAAT
43	RO,BANIKHET	60	HIMANCHAL PRADESH
44	RO,CHANDIGARH	53	CHANDIGARH
45	RO,ITANAGAR	22	ARUNACHAL PRADESH
46	RO,JAMMU	64	JAMMU & KASHMIR
47	RO,SILIGURI	33	WEST BENGAL
48	RO-JAMMU(IA)	5	JAMMU & KASHMIR
49	SALAL PS	204	JAMMU & KASHMIR
50	SAWALKOT HEP	14	JAMMU & KASHMIR
51	SEWA-II PS	123	HIMANCHAL PRADESH
52	SIANG BASIN	1	ARUNACHAL PRADESH
53	SIANG LOWER HEP	7	ARUNACHAL PRADESH
54	SOLAR POWER PRJ, BHUBANESWAR	2	ORISSA
55	SOLAR POWER PROJECT, BIKANER	2	RAJASTHAN
56	SOLAR POWER PROJECT,TAMILNADU	7	TAMIL NADU
57	SUBANSIRI D/S WORK FIELD UNIT	5	ARUNACHAL PRADESH
58	SUBANSIRI LOWER HEP	219	ARUNACHAL PRADESH
59	TANAKPUR PS	205	UTTARAKHAND
60	TEESTA LOW DAM-III PS	66	SIKKIM
61	TEESTA LOW DAM-IV PS	81	SIKKIM
62	TEESTA-IV	1	SIKKIM
63	TEESTA-V PS	159	SIKKIM
64	TEESTA-VI HEP	100	SIKKIM
65	URI-I PS	184	JAMMU & KASHMIR
66	URI-II PS	117	JAMMU & KASHMIR
67	WEST SETI HEP (NEPAL)	11	NEPAL
68	WIND POWER PROJECT,JAISALMER	2	RAJASTHAN
Grand Total		4728	

SECTION – III

FORMS AND SCHEDULE

TENDER FORM

To,

General Manager (E),
Contracts (E&M) Division,
NHPC LTD, NHPC Office Complex,
Sector-33, Faridabad-121003, Haryana.

1. We have read and examined the following tender documents relating to **“Selection of Central Record Keeping Agencies (CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Model in NHPC Limited”**
 - a) Agreement form
 - b) Notice Inviting Tender (NIT)
 - c) Instructions to Bidders (ITB)
 - d) Form of Declaration, Bid Proforma, ECS form, Declaration/ Undertaking under MSMED Act, 2006, Undertaking by Bidder towards Anti-profiteering Clause of GST Act/ Rules, Declaration of Ineligibility, Pre-Contract Integrity Pact, Schedule of Quantity and Price,
 - e) Conditions of Contract & Special Conditions of Contract
 - f) Amendment issued in pursuance to Clause No.6 of ITB.
2. We hereby tender for execution of the Services referred to in the documents mentioned in Paragraph -1 above upon the terms and conditions contained or referred to in the aforesaid documents and in accordance in all respects with the specifications and other details given herein and at the rates contained in Schedule of Quantity and within the period(s) of completion as given in Conditions of Contract and subject to such terms and conditions as stipulated in the bid document.
3. We agree to keep this tender open for acceptance for 120 days after the deadline date for online bid submission specified in NIT and agree not to make any modifications in its terms and conditions on our own accord.
4. I/We hereby unconditional accept all the terms and conditions of above mentioned tender document and corrigendum(s) as applicable.
We certify that the Tender submitted by us is strictly in accordance with the terms, conditions, specifications etc. as contained in your Tender Documents, referred to in Paragraph-1 above, and it does not contain any deviations to the aforesaid documents. It is further certified that information furnished in the Tender submitted by us is correct to the best of our knowledge and belief.
(Signature of person duly authorized to sign the Tender on behalf of the Bidder along with seal of company)

Name	_____
Signature	_____
Designation	_____
Name of Company	_____
Date	_____

FORM OF DECLARATION

M/s----- (name of Bidder) having its registered office at ----- (hereinafter referred to as 'the Tenderer') having carefully **Selection of "Central Record Keeping Agencies "(CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Model in NHPC Limited"**, the local and site conditions and having undertaken to execute the said works.

It is declared without any reservation whatsoever that:

- 1) the submitted Techno-Commercial/Price Bid proposals are without any deviations and are strictly in conformity with the documents issued by the Employer,
- 2) in case any deviations are noticed which might have crept inadvertently, that such deviations without reservation of any kind are automatically deemed to have been withdrawn by us,
- 3) we are familiar with all the requirements of the Contract and has not been influenced by any statement or promise of any person of the Employer,
- 4) we are experienced and competent Bidder to perform the Contract to the satisfaction of Employer and are familiar with all general and special laws, acts, ordinances, rules and regulations of the Municipalities, District, State and Central Government of India that may affect the work, its performance or personnels employed therein,
- 5) we hereby authorize the Employer to seek reference from our bankers for its financial position and undertake to abide by all labour welfare legislations, and
- 6) ~~we confirm that the provisions of Micro, Small & Medium Enterprise as per MSME Development Act, 2006 are applicable/ not applicable (strike out whichever is not applicable) to us. Any change in the status of the organization occurring during the currency of the contract shall be informed to Employer.~~

The above statement submitted by us is true and correct to our best knowledge.

Dated:

For and on behalf of the Tenderer
(To be signed by Power of Attorney Holder)

Format 3*(To be filled and uploaded online)***BID PROFORMA**

Sl. No.	Description of information	Replies by the bidder
1	Name of the Firm/ Company	
2	Type of the Firm /Company(Proprietary/ Partnership/ Private Ltd. Co./Public Ltd. Co.)	
3	Former name of Firm/ Company (if any)	
4	Year and place established	
5	Nationality of Majority of owner/Share Holder	
6	Complete Address of Regd./Head Office	
	i. Postal	
	ii. Telephone/ Fax	
	iii. Email	
7	Complete Name and Communication address of Bid Signatory	
	i. Name & Designation	
	ii. Postal	
	iii. Telephone/ Fax	
	iv. Email	
8	Are you registered with any Government/:PSU (if yes, give the details) for work of similar nature covered under the specifications	
9	Have your Company ever been declared Bankrupt (if yes give the details)	Yes/No
10	Whether the Prices quoted are firm/variable	Firm
11	Validity period of tender, reckoned after the deadline date for online bid submission	120 days
12	Whether furnished & filled all schedules/ annexures appended to tender document	Yes/No
13	Rates of Taxes and Duties as applicable:	
	i) Rate of GST	@.....% as included (to be specified by the bidder)
	ii) HSN/SAC	
	iii) Any other taxes/ duties (please specify)	@.....% as included (to be specified by the bidder)
14	Goods and Service Tax (GST) No.	
15	EPF No.	
16	PAN	
	Place:	
	Date:	For & on behalf of

Signature: _____

Name: _____

Designation: _____

(Of the authorized representative of the bidder)

Official Seal of the Company:

ECS – Form**NHPC Limited****ELECTRONIC CLEARING SERVICE (CREDIT CLEARING)
(PAYMENT TO PARTIES THROUGH CREDIT CLEARING MECHANISM)**No. :

1. BIDDER'S NAME : _____

a) ADDRESS :

b) Phone/ Mobile No. : _____

2. PARTICULARS OF BANK ACCOUNT :

a) BANK NAME : _____

b) BRANCH NAME : _____

c) ADDRESS : _____

Telephone No. : _____

d) IFSC CODE OF THE BANK :
(For payment through RTGS)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

e) ACCOUNT TYPE :
(S.B. Account/ Current Account
or/Cash Credit with code
10/11/13)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

f) ACCOUNT NUMBER : _____
(As appearing on the Cheque Book)

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect Information, I would not hold the user Company responsible.

(-----)

Date:

Signature of the Bidder

Certified that the particulars furnished above are correct as per our records.
(Bank's Stamp)

(-----)

Date:

Signature of the Authorized
Official from the Bank

Undertaking by Bidder towards Anti-profiteering Clause of GST Act / Rules
(Ref. ITB-CL-10.1.1 & 10.8)

(To be submitted on letterhead)

To,

M/s NHPC Ltd.

Sub.: Tender no.....

Dear Sir,

We, M/s..... **(Name of Bidder)** have submitted bid dt.....for the aforesaid tender.

Section 171 of CGST Act./ SGST Act. stipulates that it is mandatory to pass on the benefit of reduction in rate of tax on supply of Goods or Services or availability of Input Tax Credit, by way of commensurate reduction in prices.

Accordingly, it is certified that we have duly considered the impact of Input Tax Credit available on supplies in the GST regime, in our quoted prices. Further, any additional benefit of ITC if available to bidder shall be passed on to the Employer.

Further, we hereby confirm that our quoted prices are duly considering maximum possible benefit available and are in compliance with the aforesaid Section 171 of CGST Act/ IGST Act.

Further, if any refund on account of GST is received from the Government in future by the Contractor/ Supplier under any GST Refund/ Exemption or Subsidy Scheme, the same shall also be passed on to the Employer.

In case this declaration is found faulty in any manner, we shall be fully responsible for the consequential effect including making good of any losses of interest etc. to NHPC Ltd.

Place:

Date:

[Signature of Authorized Signatory of Bidder]

Name:

Designation:

Seal:

Format-6

[to be filled and uploaded online (scanned copy)]

(Format for declaration by the bidder)

I/ We, M/s ----- (Name of Bidder) hereby

Certify that I/We have not been banned/ de-listed/ black listed/ debarred from business
on the grounds mentioned in para 6 of Guidelines on Banning of Business dealings.

(Seal & Signature of the Bidder)

DELETED

Declaration regarding Class-I Local supplier

Name of Work: - Selection of “Central Record Keeping Agencies “(CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Model in NHPC Limited”

Declaration regarding Class-I local supplier under Public Procurement (Preference to Make in India) order:

Item Description	Country of Origin	% of Local Content
Selection of “Central Record Keeping Agencies “(CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Model in NHPC Limited”	India	More than 50%

**Signature of Bidder
Seal of the Company**

Format-9

(to be filled and uploaded online (scanned copy))

(Format for declaration by the Bidder)

“Declaration by the Bidder”

I/ We, M/s _____ (Name of Bidder) hereby
certify that proceedings for insolvency under the Insolvency and Bankruptcy Code, 2016, or as
amended from time to time, have not started, against us and/ or our Parent/ Holding company

(Name of Parent/ Holding company).

(Seal & Signature of Bidder)

Note: This ‘Declaration’ should be on the letter-head of Bidder.

(Format of Integrity Pact)

PRE CONTRACT INTEGRITY PACT**Between**

NHPC Limited, a company incorporated under the Companies Act 1956 and having its registered office at NHPC Office Complex, Sector-33, Faridabad-121003 (Haryana), hereinafter referred to as “The Employer” which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns of the **First Part**.

And

M/s _____, a company/ firm/ individual (status of the company) and having its registered office at _____ represented by Shri _____, hereinafter referred to as “The Bidder/Contractor” which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns of the **Second Part**.

WHEREAS the Employer proposes to procure under laid down organizational procedures, contract/s for “**Selection of “Central Record Keeping Agencies “(CRA) for implementation of National Pension System (NPS Tire-I)-Corporate Model in NHPC Limited**” and the Bidder/Contractor is willing to offer against NIT No. **NH/Conts(E&M)-IV/CO-34/PR10023/56/2023/101**

WHEREAS the Bidder/Contractor is a private company/ public company/Government undertaking/partnership/consortium/joint venture constituted in accordance with the relevant law in the matter and the Employer is a Public Sector Enterprise.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence/prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:-

Enabling the Employer to obtain the desired said (work/ goods/ services) at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling the Bidder(s)/Contractor(s) to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the Employer will commit to prevent corruption, in any form, by its officials by following transparent procedures.

1.0 Commitments of the Employer

- 1.1 The Employer undertakes that no official of the Employer, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the Bidder/Contractor, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.
-

- 1.2. The Employer will, during the pre-contract stage, treat all the Bidders/Contractors alike, and will provide to all the Bidders/Contractors the same information and will not provide any such information to any particular Bidder/Contractor, which could afford an advantage to that particular Bidder/Contractor in comparison to other Bidders/Contractors.
- 1.3. All the officials of the Employer will report to the appropriate Authority any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.
- 2.0 In case any such preceding misconduct on the part of such official(s) is reported by the Bidder to the Employer with full and verifiable facts and the same is prima facie found to be correct by the Employer, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the Employer or Independent External Monitor and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the Employer the proceedings under the contract would not be stalled.

3.0 Commitments of the Bidder(s)/Contractor(s)

The Bidder(s)/Contractor(s) commits themselves to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit themselves to observe the following principles during participation in the tender process and during contract execution:-

- 3.1. The Bidder(s)/Contractor(s) will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Employer, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.
- 3.2 The Bidder/Contractor further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the Employer or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with Employer for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with Employer.
- 3.3 The Bidder(s)/Contractor(s) shall disclose the name and address of agents and representatives and Indian Bidder(s)/Contractor(s) shall disclose their foreign principals or associates.
- 3.4 The Bidder(s)/Contractor(s) shall, when presenting their bid, disclose any /all payments made, is committed to or intends to make to agents, brokers or any other intermediaries, in connection with this bid/award of the contract.
- 3.5 Deleted.
- 3.6 The Bidder, either while presenting their bid or during pre-contract negotiations or before signing the contract, shall disclose any payments made, is committed to or intends to make to officials of the Employer or their family members, agents, brokers or any other

intermediaries in connection with the contract and the details of services agreed upon for such payments.

- 3.7 The Bidder/Contractor will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.
- 3.8 The Bidder/Contractor will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.
- 3.9 The Bidder/Contractor shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by the Employer as part of the business relationship, regarding plans, technical proposals and business details, including information contained in electronic data carrier. The Bidder/Contractor also undertakes to exercise due and adequate care lest any such information is divulged.
- 3.10 The Bidder(s)/Contractor(s) commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
- 3.11 The Bidder(s)/Contractor(s) shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
- 3.12 If the Bidder/Contractor or any employee of the Bidder/Contractor or any person acting on behalf of the Bidder/Contractor, either directly or indirectly, is a relative of any of the officers of the Employer, or alternatively, if any relative of an officer of the Employer has financial interest/stake in the Bidder(s)/Contractor(s) firm(excluding Public Ltd. Company listed on Stock Exchange), the same shall be disclosed by the Bidder/Contractor at the time of filling of tender.

The term 'relative' for this purpose would be as defined in Section 2(77) of the Companies Act 2013.

- 3.13 The Bidder(s)/Contractor(s) shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the Employer.
- 3.14 The representative of the Bidders/Contractors signing Integrity Pact shall not approach the Courts while representing the matters to IEMs and he/she will wait their decision in the matter.
- 3.15 In case of Sub-Contracting, the bidder shall take the responsibility of the adoption of Integrity Pact by the Sub-Contractor.

4.0 Previous Transgression

- 4.1 The Bidder(s)/Contractor(s) declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect on any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India.

5.0 Earnest Money (Security Deposit): Not Applicable

6.0 Sanctions for Violations

6.1 Any breach of the aforesaid provisions, before award or during execution by the Bidder/Contractor or any one employed by it or acting on its behalf such as to put their reliability or credibility in question shall entitle the Employer to take action as per the procedure mentioned in the “**Guidelines on Banning of Business Dealings**” attached as Annexure-A and initiate all or any one of the following actions, wherever required:-

- (i) To immediately, call off the pre contract negotiations without assigning any reason or giving any compensation to the Bidder/Contractor. However, the proceedings with the other Bidder(s)/Contractor(s) would continue.
- (ii) The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit/Performance Bond (after the contract is Signed) shall stand forfeited either fully or partially, as decided by the Employer and the Employer shall not be required to assign any reason thereof.
- (iii) To immediately, cancel the contract, if already signed, without giving any compensation to the Contractor. The Bidder/Contractor shall be liable to pay compensation for any loss or damage to the Employer resulting from such cancellation/rescission and the Employer shall be entitled to deduct the amount so payable from the money(s) due to the Bidder/Contractor.
- (iv) Deleted.
- ~~(v) To encash the Bank guarantee, in order to recover the dues if any by the Employer, along with interest as per the provision of contract.~~
- (vi) Deleted.
- (vii) To debar the Bidder/Contractor from participating in future bidding processes of NHPC Ltd., as per provisions of “Guidelines on Banning of Business Dealings” of NHPC Ltd. (**Annexure-A**), which may be further extended at the discretion of the Employer.
- (viii) To recover all sums paid in violation of this Pact by Bidder(s)/Contractor(s) to any middleman or agent or broker with a view to securing the contract.
- (ix) In cases where irrevocable Letters of Credit have been received in respect of any contract signed by the Employer with the Bidder/ Contractor, the same shall not be opened/operated.
- ~~(x) Forfeiture of Performance Security in case of a decision by the Employer to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.~~

6.2 The Employer will be entitled to take all or any of the actions mentioned at para 6.1 (i) to (x) of this Pact also on the Commission by the Bidder/Contractor or any one employed by it or acting on its behalf (whether with or without the knowledge of the Bidder/Contractor), of an offence as defined in Chapter IX of the Indian Penal Code, 1860 or Prevention of Corruption Act, 1988 or any other statute enacted for prevention of corruption.

6.3 The decision of the Employer to the effect that a breach of the provisions of this Pact has been committed by the Bidder/Contractor shall be final and conclusive on the Bidder/Contractor. However, the Bidder/Contractor can approach the Independent External Monitor(s) appointed for the purposes of this Pact.

7.0 Independent External Monitor(s)

7.1 The Employer has appointed Independent External Monitors (hereinafter referred to as monitors) for this Pact after approval by the Central Vigilance Commission.

- 7.2 The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.
- 7.3 The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently. The Monitors report to CMD, NHPC.
- 7.4 Both the parties accept that the Monitors have the right to access all the Contract documents relating to the project/procurement, including minutes of meetings, whenever required. The right to access records should only be limited to the extent absolutely necessary to investigate the issue related to the subject tender/contract.
- 7.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he / she will so inform CMD, NHPC and request NHPC Ltd. to discontinue or take corrective action, or to take other relevant action. The Monitor can in this regard submit non-binding recommendations. Beyond this the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action or tolerate action.
- 7.6 The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction, to all Project documentation of the Employer including that provided by the Bidder/Contractor. The Bidder/Contractor will also grant the Monitor, upon his / her request and demonstration of a valid interest, unrestricted and unconditional access to their project documentation. The same is applicable to Subcontractor(s). The Monitor shall be under contractual obligation to treat the information and documents of the Bidder/Contractor/Subcontractor(s) with confidentiality. The Monitor has also signed declaration on 'Non-Disclosure Agreement' and of 'Absence of Conflict of Interest'. In case of any conflict of interest arising at a later date, the IEM shall inform CMD, NHPC and recuse himself / herself from that case.
- 7.7 The Employer will provide to the Monitor sufficient information about all meetings among the parties related to the project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings as and when required.
- 7.8 The Monitor will submit a written report to the CMD, NHPC Ltd., within 8 to 10 weeks from the date of reference or intimation to him by the Employer/Bidder and should the occasion arise, submit proposals for correcting problematic situations.
- 7.9 The word 'Monitor' would include both singular and plural.

8.0 Facilitation of Investigation

In case of any allegation of violation of any provisions of this Pact or payment of commission, the Employer or its agencies shall be entitled to examine all the documents including the Books of Accounts of the Bidder/Contractor and the Bidder/Contractor shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

9.0 Law and Place of Jurisdiction

This Pact is subject to Indian Law. The place of performance and jurisdiction is the Registered Office of the Employer, i.e. Faridabad (Haryana). The arbitration clause

provided in the tender document/contract shall not be applicable for any issue/dispute arising under Integrity Pact.

10.0 Other Legal Actions

- 10.1 The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.
- 10.2 Changes and supplements as well as termination notice need to be made in writing.
- 10.3 If the Contractor is a partnership or a consortium or a joint venture, this pact must be signed by all partners of the consortium/joint venture.

11.0 Validity

- 11.1 The validity of this Integrity Pact shall be from date of its signing and expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders 6 months after the contract has been awarded. Any violation of the same would entail disqualification of the bidders and exclusion from business dealings.
- 11.2 Should one or several provisions of this Pact turn out to be invalid, the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intention.
- 11.3 Issues like Warranty/ Guarantee etc. shall be outside the purview of IEMs.
- 11.4 In the event of any contradiction between Integrity Pact and its Annexure, the clause in the Integrity Pact will prevail.

For & On behalf of the Employer

For & On behalf of the Bidder / Contractor

(Office Seal)

Place-----

Date-----

Witness1. _____

(Name and address)

2. _____

(Name and address)

(Office Seal)

Place-----

Date-----

Witness1. _____

(Name and address)

2. _____

(Name and address)

Guidelines on Banning Business Dealings

1. Introduction

1.1 NHPC Limited (NHPC) deals with Agencies viz. parties/ contractors/ suppliers/ bidders, who are expected to adopt ethics of highest standards and a very high degree of integrity, commitments and sincerity towards the work undertaken. It is not in the interest of NHPC to deal with Agencies who commit deception, fraud or other misconduct in the tendering process and/or during execution of work undertaken. NHPC is committed for timely completion of the Projects within the awarded value without compromising on quality.

1.2 Since suspension/ banning of business dealings involves civil consequences for an Agency concerned, it is incumbent that adequate opportunity of hearing is provided and the explanation, if tendered, is considered before passing any order in this regard keeping in view the facts and circumstances of the case.

2.0 Scope

2.1 NHPC reserves its rights to remove from list of approved suppliers / contractors (if such list exists) or to Suspend/Ban Business Dealings if any Agency has been found to be non / poor performing or have committed misconduct or fraud or anything unethical or any of its action(s) which falls into any such grounds as laid down in this policy.

2.2 The procedure of (i) Removal of Agency from the List of approved suppliers / contractors; (ii) Suspension and (iii) Banning of Business Dealing with Agencies, has been laid down in these guidelines.

2.3 These guidelines shall apply to all the units of NHPC.

2.4 These guidelines shall not be applicable in Joint Venture, Subsidiary Companies of NHPC unless they are assignees, successors or executor.

2.5 The suspension/banning except suspension/banning under Integrity Pact shall be with prospective effect, i.e. future business dealings.

3.0 Definitions

In these Guidelines, unless the context otherwise requires:

i) **“Agency / Party / Contractor / Supplier / Bidders/Vendors”** shall mean and include a public limited company or a private limited company, a joint Venture, Consortium, HUF, a firm whether registered or not, an individual, cooperative society or an association or a group of persons engaged in any commerce, trade, industry, etc. **“Party / Contractor/ Supplier / Bidder/Vendor”** in the context of these guidelines is indicated as ‘Agency’.

ii) **“Unit”** shall mean the Corporate Office, Project/ Power Station/ Regional Office/ Liaison Office or any other office of NHPC.

iii) **“Competent Authority”** and **‘Appellate Authority’** shall mean the following:

a) For works awarded/under Tendering from corporate office (falling in the competency of CMD /Board of Directors)

➤ Competent Authority: CMD

➤ Appellate Authority : Board of Directors

b) For works awarded/under Tendering from Corporate Office/Projects/ Power Stations/ Regional Offices/Liaison Offices (falling in the competency of Director /Executive Director)

➤ Competent Authority: Concerned Director/Executive Director as the case may be

- Appellate Authority: CMD /Concerned Director as the case may be
- c) For works awarded/under Tendering from Corporate Office / Regional Offices / Projects/ Power Stations/ Liaison Offices (falling in the competency of GGM and below)
 - Competent Authority in case of works awarded/under Tendering from Corporate Office/Regional office shall be GGM or GM of the concerned division as the case may be.
 - Competent Authority: Head of the Unit not below the rank of General Manager
 - Appellate Authority: Next higher authority
- iv) **“Investigating Committee”** shall mean a Committee appointed by Competent Authority to conduct investigation.

4.0 Initiation of Suspension /Banning

Action for Suspension / Banning Business Dealings with any Agency shall be initiated by the department responsible for invitation of Bids/Engineer-in-charge after noticing the irregularities or misconduct on the part of Agency concerned. Besides the concerned department, Vigilance Department of each Unit/ Corporate Vigilance may also be competent to initiate such action.

5.0 Suspension of Business Dealings.

- 5.1 If the conduct of any Agency dealing with NHPC is under investigation, the Competent Authority may consider whether the allegations (under investigation) are of a serious nature and whether pending investigation, it would be advisable to continue business dealing with the Agency. If the Competent Authority decides that it would not be in the interest to continue business dealings pending investigation, it may suspend business dealings with the Agency. The order of suspension would operate for a period not more than six months and may be communicated to the Agency as to the Investigating Committee. The Investigating Committee may ensure that their investigation is completed and whole process of final order is over within such period. However if the investigations are not completed within six months ,the investigation committee shall put up the proposal to the competent authority for approval of extension of time maximum up to further three months with in which the committee shall conclude the proceedings .
 - 5.2 The order of suspension shall be effective throughout NHPC in case of work falling in the Competency of CMD/ Board of Directors/Directors, in case of work falling in the competency of Executive Director suspension shall be effective throughout Region /Corporate office (in case the works awarded/under Tendering from Corporate office) .In case of work falling in the competency of HOP or below suspension shall be effective throughout the Project/Power Station and attached liaison offices/units and in case of work falling under the competency of GGM and below at Corporate office suspension shall be effective at Corporate office. During the period of suspension, no business dealing shall be held with the Agency.
 - 5.3 If the Agency concerned asks for detailed reasons of suspension, the Agency may be informed that its conduct is under investigation. It is not necessary to enter into correspondence or argument with the Agency at this stage.
-

5.4 It is not necessary to give any show-cause notice or personal hearing to the Agency before issuing the order of suspension.

5.5 The format for intimation of suspension of business dealing is placed at

Appendix– I

6.0 Ground on which Banning of Business Dealings can be initiated

6.1 If the security consideration, including questions of loyalty of the Agency to NHPC so warrants;

6.2 If the director /owner of the Agency, proprietor or partner of the firm, is convicted by a Court of Law for offences involving moral turpitude in relation to its business dealings with the Government or any other public sector enterprises, during the last five years;

6.3 If the Agency has resorted to Corrupt, Fraudulent, Collusive, Coercive practices including misrepresentation of facts and violation of the any provisions of the Integrity Pact provided in the Contract.

6.4 If the Agency uses intimidation / threatening or brings undue outside pressure on NHPC or its official for acceptance / performances of the job under the contract;

6.5 If the Agency misuses the premises or facilities of NHPC, forcefully occupies or damages the NHPC's properties including land, water resources, forests / trees or tampers with documents/records etc.

6.6 If the Agency does not fulfil the obligations as required under the Contract and Violates terms & conditions of the contract which has serious affect for continuation of the Contract.

6.7 If the work awarded to the agency has been terminated by NHPC due to poor performance of the contract in the preceding 5 years.

6.8 If the Central Vigilance Commission, Central Bureau of Investigation or any other Central Government investigation Agency recommends such a course in respect of a case under investigation or improper conduct on agency's part in matters relating to the Company (NHPC) or even otherwise;

6.9 On any other ground upon which business dealings with the Agency is not in the public interest.

6.10 If business dealings with the Agency have been banned by the Ministry of Power, Government of India OR any PSU/ any other authority under the MOP if intimated to NHPC or available on MOP Website, the business dealing with such agencies shall be banned with immediate effect for future business dealing except banning under Integrity Pact without any further investigation.

(Note: The examples given above are only illustrative and not exhaustive. The Competent Authority may decide to ban business dealing for any good and sufficient reason).

7.0 Procedure for Banning of Business Dealings

7.1 An Investigating Committee shall be constituted by the authority competent to Ban the dealing comprising members from Engineering/Indenting department (convener), Finance, Law and Contract. The level of the committee members shall be GGM and above for works falling in the competency of CMD/Board of Directors, General Manager and above for the works falling in the competency of Director/ Executive Director and DGM/SM with at least one member of the level of General Manager for works falling in the competency of GGM and below.

- 7.2 The order of Banning of Business Dealings shall be effective throughout the NHPC. During the period of Banning of Business Dealings, no Business Dealing shall be held with the Agency.
- 7.3 The functions of Investigating Committee in each Unit to be appointed by the competent authority in line with para 3 (iii) shall, inter-alia include:
- a) To study the report of the department responsible for invitation of bids and decide if a prima-facie case for banning exists, if not, send back the case to the Competent Authority.
 - b) To recommend for issue of show-cause notice (after vetting by legal deptt.) to the Agency by the concerned department as per clause 7.4 "Show Cause Notice".
 - c) To examine the reply to show-cause notice and call the Agency for personal hearing, if required.
 - d) To submit final recommendations to the Competent Authority for banning or otherwise including the period for which the ban would be operative considering the implications for NHPC on account of the act/omission on the part of the agency, intention of the agency as established from the circumstances of the case etc.

7.4 Show Cause Notice

Once the proposal for issuance of Show Cause Notice is approved by the Competent Authority, a 'Show Cause Notice' (as per format at **Appendix-II** of these guidelines) shall be issued to the delinquent Agency by the Competent Authority or by a person authorized by the Competent Authority for the said purpose. The Agency shall be asked to submit the reply to the Show Cause Notice within 15 days of its issuance. Further, the Agency shall be given an opportunity for Oral hearing to present its case in person, if it so desires, and the date for Oral Hearing shall necessarily be indicated in the Show Cause Notice.

The purpose of issuing the Show Cause Notice is only that the Agency concerned shall be given an opportunity to explain their stand before any action is taken. The grounds on which action is proposed to be taken shall be disclosed to the Agency inviting representation and after considering that representation, orders may be passed. Such orders require only the satisfaction of the authority that passed the final orders.

If the Agency requests for inspection of any relevant document in possession of NHPC, necessary facility for inspection of documents may be provided.

During the conductance of oral hearing, only the regular duly authorized employees of Agency will be permitted to represent the Agency and no outsider shall be allowed to represent the Agency on its behalf.

Reply to the Show Cause Notice given by the Agency and their submissions in oral hearing, if any, will be processed by the Committee for obtaining final decision of the Competent Authority in the matter.

In case, no reply to Show Cause Notice is received from the Agency within stipulated time, further reminder shall be given with further period of 10 days thereafter if no reply is received action for processing ex-parte against the concerned Agency shall be initiated.

7.5 Speaking Order

The speaking order (reasoned order) for banning the business dealing with the Agency shall be issued by the Competent Authority or by a person authorized for the said purpose.

The decision regarding banning of business dealings taken after the issue of a Show Cause Notice and consideration of representation, if any, in reply thereto, shall be communicated to the Agency concerned along with a reasoned order. The fact that the representation has been considered shall invariably be

mentioned in the communication. Also the fact that if no reply was received to the Show Cause Notice shall invariably be indicated in the final communication to the Agency. The format for intimation of banning of business dealing is placed at **Appendix– III**.

7.6 Period of banning

In case banning is processed for violation of provisions of Integrity pact or due to corrupt or fraudulent practices, the Competent Authority shall decide on the period of banning on case to case basis depending on the gravity of the case and considering the implications for NHPC on account of the act/omission on the part of the Agency, intention of the Agency as established from the circumstances of the case etc. The period of banning shall not be less than 6 months and shall not exceed 2 years and in case termination of contract due to poor performance the period of banning shall be for 5 years. For contracts awarded to JV/Consortium, a constituent of the JV shall be permitted to participate in the bidding process if it has not been banned on grounds of its role and responsibility in the tendering process for which the Joint Venture has been banned in Past. In case if the Joint Venture which has been banned does not indicate the roles and responsibility of individual Partner(s) then, the partner of the banned Joint Venture shall only be allowed to participate in the bidding process if its participation share is less than 35%.

In case the information/documents submitted by Agency in competing for the tender found to be false/forged then NHPC, without prejudice to any other rights or remedies it may possess, shall recover from Agency the cost incurred in carrying out physical assessment for establishing veracity of such information/documents. In case Agency refuses to reimburse such cost to NHPC then banning period of Agency shall be extended by another one year.

7.7 Effect of Banning

As far as possible, the existing ongoing contract(s) with the Agency may continue unless the Competent Authority, having regard to the circumstances of the case, decides otherwise, keeping in view contractual and legal issues which may arise thereof. In case the existing Contracts are allowed to continue, the suspension/Banning of Business Dealing along with default of the Contractor shall be recorded in the experience certificate issued for the work.

The Agency, (after issue of the order of banning of business dealings) would not be allowed to participate in any future tender enquiry and if the Agency has already participated in tender process as stand-alone OR constituent of joint venture and the price bids are not opened, his techno-commercial bid will be rejected and price bid will be returned unopened. However, where the price bids of Agency have been opened prior to order of banning, bids of Agency shall not be rejected and tendering process shall be continued unless Competent Authority having regard to the circumstances of the case decides otherwise keeping in view the Contractual, Legal issues which may arise thereafter. However, in case the suspension /Banning is due to default of an Agency for the provisions under Integrity Pact and the Agency happens to be Lowest Bidder (L1), the tendering process shall be annulled and fresh tenders shall be invited.

During the Suspension/ Banning period, if it is found at any stage that Agency has participated in tender enquiry under a different name then such Agency would immediately be debarred from the tender/contract and its Bid Security/Performance Security would be forfeited. Payment, if any, made shall also be recovered.

After Suspension/ Banning order, the Suspended/ Banned Agency shall not be allowed to participate as Sub-Vendor/Sub-Contractor in the tenders.

Further, if the Suspended/ Banned agency is an approved Sub-Vendor under

any Contract for such equipment/component/service, the Main Contractor shall not be permitted to place work order/Purchase order/Contract on the Suspended/ Banned agency as a Sub-Vendor /Sub-Contractor after the date of Suspension/ Banning even though the name of the party has been approved as a Sub-Vendor /Sub-Contractor earlier.

There would be no bar on procuring the spares and awarding Contracts towards Annual Maintenance (AMC)/ O&M/ Repair works on Agencies pertaining to the packages for which they have been banned provided the Equipment has been supplied by such Agency.

Banning of business dealing shall not be applicable to the Subsidiary Company of the Banned agency provided subsidiary company has not participated on the strength of the Banned agency. However, in case of a default by a Sub-Contractor, the banning shall be applicable to the Sub-Contractor as well as the Lead Partner of the concerned JV or the Sole bidder as the case may be.

7.8 Hosting at NHPC website

The concerned unit shall forward the name and details of the Agency (ies) banned along with period and reasons of banning to IT&C Division of Corporate Office for displaying the same on the NHPC website.

8.0 Appeal against the Decision of the Competent Authority.

The Agency may file an appeal against the order of the Competent Authority banning of business dealing before Appellate Authority. Such an appeal shall be preferred within 30 (Thirty) Days from the date of receipt of the order of banning of business dealing. Appellate Authority would consider the appeal if convinced may constitute another committee for further investigation. The investigation Committee constituted by the Appellate Authority shall study the report of the previous investigating committee and reply submitted by the Agency while filing its case for appeal and call the Agency for personal hearing , if requested by the Agency. Based on the recommendation of the committee Appellate Authority shall pass appropriate Speaking (Reasoned) order in line with Sub-Para 7.5 above which shall be communicated to the Agency as well as the Competent Authority (as per format enclosed as **Appendix-IV** with these guidelines).

9.0 Circulation of the names of Agencies with whom Business Dealings have been banned

The name of the concerned banned agency shall also be shared with MOP and other PSU in the sector and all the units of NHPC.

The provisions of this policy supersede and will have overriding effect on all earlier guidelines, procedures & system issued for the similar purpose.

(Format for Intimation of Suspension of business dealing)

BY REGD. POST/SPEED POST/COURIER

No.....

Date.....

To

M/s

Attn.: Shri

Sub: Intimation of Suspension of Business Dealings

Dear Sir,

Whereas the work of was awarded to your firm vide letter of award no ...dt..... Amounting to Rs. OR In response to NHPC NIT (e-tender / physical tender) nodt. you have submitted your bid . (Strike out whichever is not applicable)

Whereas the conduct of your firm in respect of the following is under investigation:

Brief of the default

“Whereas the Competent Authority prima facie considered the allegations (under investigation) are of a serious nature and decided pending investigation, it is not in the interest of the corporation to continue business dealing with your firm

This order shall have the following effects:

- (i) Further business dealings with your firm is Suspended within Region/Project/Unit/wide NHPC. The order of Suspension is effective with immediate effect and would operate for a period of six months or till the investigation is completed and whole process of final order is over within such period. However, if investigations are not completed in six months’ time, the Competent Authority may extend the period of Suspension
 - (ii) During the period of Suspension, no business dealing shall be held with your firm. No enquiry / bid / tender shall be issued to your firm nor will the bids submitted by your firm be entertained.
 - (iii) ~~In cases where tenders have already been issued to you and price bids are yet to be opened, the Price Bid submitted by you shall not be opened and BG/EMD, if any, submitted by you shall be returned.~~
 - (iv) In cases where tenders have already been issued to you and Price Bids have already been opened , the tendering process shall be continued
 - (v) In case of ongoing contracts between you & NHPC, (including cases where contract has already been awarded before the issue of Suspension order) you will be required to continue with the execution and perform as per terms of the contract.
 - (vi)(a) In case the Firm is in Joint Venture the following would also be applicable:
-

i) **Participation of Agency in Joint Venture**

Tenders in which your firm has been proposed as Joint Venture Partner by any of the bidders and price bids have been opened prior to Suspension of your firm in such cases the tendering process shall not be annulled on this ground and the Agency shall be permitted to continue as Partner in the Joint Venture for such bidding. However where event of Price Bid opening has not taken place prior to Suspension/Banning of Agency then in such case Agency shall not be permitted to participate as Partner in the Joint Venture.

ii) **Banning of joint Venture:**

As the Joint Venture is Banned, your firm intends to bid as Partner(s) of Joint Venture in bidding process then it shall be permitted to participate in the bidding process if it has not been Banned on grounds of its role and responsibility in the tendering process for which the Joint Venture has been Banned in Past. In case if the Joint Venture which has been Banned does not indicate the roles and responsibility of individual Partner(s) then, the partner of the Banned Joint Venture shall only be allowed to participate in the bidding process if its participation share is less than 35%.

- (b) Your firm shall not be allowed to participate as Sub-Vendor/Sub-Contractor in the tenders.

Further if your firm is an approved Sub-vendor under any Contract for such equipment/component/service, the Main Contractor shall not be permitted to place work order/Purchase order/Contract on your agency as a Sub-Vendor/Sub-Contractor after the date of Suspension/ Banning even though the name of the party has been approved as a Sub-Vendor/Sub-Contractor earlier.

- (c) There would be no bar on procuring the spares and awarding Contracts towards Annual Maintenance (AMC)/ O&M/ Repair works on Agencies pertaining to the packages for which they have been Banned provided the Equipment has been supplied by such Agency.
- (d) Banning of business dealing shall not be applicable to the Subsidiary company of the Banned agency provided subsidiary company has not participated on the strength of the Banned agency.

On expiry of the above period of Suspension/Banning, you may approach..... (Indicate the concerned procurement department), with request for revocation of the order mentioning inter-alia the steps taken by you to avoid recurrence of misconduct which has led to Suspension.

Yours faithfully,

For & On behalf of NHPC.

Note: Strike out whichever is not applicable

(Format of Show Cause Notice)

BY REGD. POST/SPEED POST/COURIER

No.....

Date.....

To

M/s
.....

Attn.: Shri

Sub: Show Cause Notice

Ref :

Dear Sir,

You are hereby required to Show Cause in writing within 15 days from the date hereof why Business Dealing with your firm should not be banned / your firm is placed in the Banning List (as the case may be) and be debarred from entering into any contracts with NHPC for the following reasons:

(Give Reasons)

Your reply (if any) should be supported by documents and documentary evidence which you wish to rely in support of your reply. Should you fail to reply to this Show Cause Notice within the time and manner aforesaid, it will be presumed that you have nothing to say and we shall proceed accordingly.

Your reply, if any, and the documents / documentary evidence given in support shall be taken into consideration prior to arriving at a decision.

Yours faithfully,

For & On behalf of NHPC.

(Format for Intimation of Banning of Business Dealing)

BY REGD. POST/SPEED POST/COURIER

No.....

Date.....

To

M/s

Attn.: Shri

Sub: Intimation of Suspension of Business Dealings

Dear Sir,

Whereas the work of was awarded to your firm vide letter of award no ...dtd..... amounting to Rs. OR In response to NHPC NIT (e-tender / physical tender) nodt. you have submitted your bid .(strike whichever is not applicable)

Whereas the Competent Authority had prima facie considered the allegations as detailed below are of a serious nature and decided to conduct investigation.

“ Brief of the Default may be mentioned”

Whereas show cause notice vide no ... dtd.....was served upon you. (whereas in spite of the opportunity given to you, you failed to submit the reply to the show cause notice within the time period mentioned there upon or further extended period, if any). Whereas you submitted the reply along with documents vide your letter no. _____dt. _____and presented your case in the personal hearing dated (if any) . After considering the allegations made in the show cause notice, your reply to the show cause notice documents/documentary evidence in support thereof and personal hearing dated(if any), it has been decided to Ban the Business Dealing with you and you are hereby debarred from entering into contracts with NHPC. (In order to make the Intimation of Banning of Business Dealing Speaking Order (reasoned order), the issue of a Show Cause Notice and consideration of representation in reply to show cause notice , opportunity of personal hearing, if any, shall be communicated to the Agency concerned along with a reasoned order. The order for Banning should also contain the reasons with detailed justification for conclusion of decision to Ban the Agency. Also the fact that if no reply to the Show Cause Notice was received or request for personal hearing was not made shall invariably be indicated in the communication to the Agency. The above order shall mention the grounds considering violation of any provision of Integrity Pact, any ground mentioned in Guidelines of Banning of Business Dealings, default by the agency under fraudulent practice / or any unethical practice and/or violation of any provision of Tender/Contract Condition having serious implications.)

This order shall have the following effects:

- i) Further business dealings with your firm is banned with immediate effect . The order of Banning would operate for a period ofyears/month Competent Authority may extend the period of Banning.
 - ii) During the period of Banning, no Business Dealing shall be held with your firm. No Enquiry / Bid / Tender shall be issued to your firm nor will the bids submitted by your firm be entertained.
-

- iii) ~~In cases where tenders have already been issued to you and Price Bids are yet to be opened, the Price Bid submitted by you shall not be opened and BG/EMD, if any, submitted by you shall be returned.~~
- iv) In cases where tenders have already been issued to you and price bids have already been opened, the Tendering Process shall be continued.
- (v) In case of ongoing contracts between you & NHPC, (including cases where contract has already been awarded before the issue of Banning order) you will be required to continue with the execution and perform as per terms of the contract.
- (vi) (a) In case the Firm is in Joint Venture the following would also be applicable:

i) Participation of Agency in Joint Venture

Tenders in which your firm has been proposed as Joint Venture Partner by any of the bidders and price bids have been opened prior to Banning of your firm in such cases the tendering process shall not be annulled on this ground and the Agency shall be permitted to continue as Partner in the Joint Venture for such bidding. However where event of price bid opening has not taken place prior to Banning of Agency then in such case Agency shall not be permitted to participate as Partner in the Joint Venture.

ii) Banning of joint Venture:

a) As the Joint Venture is banned, your firm intends to bid as Partner(s) of Joint Venture in bidding process then it shall be permitted to participate in the bidding process if it has not been banned on grounds of its role and responsibility in the tendering process for which the Joint Venture has been banned in Past. In case if the Joint Venture which has been banned does not indicate the roles and responsibility of individual Partner(s) then, the partner of the banned Joint Venture shall only be allowed to participate in the bidding process if its participation share is less than 35%.

(b) Your firm shall not be allowed to participate as Sub-Vendor/Sub-Contractor in the tenders.

Further if your firm is an approved Sub-vendor under any Contract for such equipment/component/service, the Main Contractor shall not be permitted to place work Order/Purchase Order/Contract on your agency as a Sub-Vendor/Sub-Contractor after the date of Banning even though the name of the party has been approved as a Sub-Vendor/Sub-Contractor earlier.

(c) There would be no bar on procuring the spares and awarding Contracts towards Annual Maintenance (AMC)/ O&M/ Repair works on Agencies pertaining to the packages for which they have been banned provided the Equipment has been supplied by such Agency.

(d) Banning of Business Dealing shall not be applicable to the Subsidiary company of the Banned Agency provided subsidiary company has not participated on the strength of the Banned Agency. However, in case of a default by a Sub-Contractor, the banning shall be applicable to the Sub-Contractor as well as the Lead Partner of the concerned JV or the Sole bidder as the case may be.

On expiry of the above period of Banning, you may approach..... (Indicate the concerned procurement department), with request for revocation of the order mentioning inter-alia the steps taken by you to avoid recurrence of misconduct which has led to Banning.

Further if you desire to appeal against this order you may do so within 30 days from the date of issue of this order to the appellate authority as here under:

Appellate Authority:

Designation:

Address:.....

Ph . no.

e-mail :

Yours faithfully,

For & On behalf of NHPC.

Note: Strikeout whichever is not applicable

(Format for communication of Appellate Decision on Suspension/Banning Order)

BY REGD. POST/SPEED POST/COURIER

No.....

Date.....

To

M/s

Attn.: Shri

Sub: Suspension Banning of Business Dealings - Intimation of decision of Appellate Authority

Ref: 1. Order dated Placing M/s on Suspension/Banning List by NHPC;

2. Your Appeal reference Dt.....

Dear Sir,

This has reference to the order dt..... placing you on Suspension/Banning List and your appeal petition reference dt.... on the same.

After considering the findings of the Original Authority in order and submissions made by you in your appeal, and the documents/documentary evidences available on record, it has been decided finally that :

- * There is no infirmity in the order of the Original Authority, and the allegations stand substantiated and the Suspension/Banning for the period of years/month from the date of order, as ordered by the original Authority is upheld,
- * Considering your submissions, the order of Suspension/Banning passed by the original authority is upheld, but with a reduction in period of Suspension/Banning for years/months from the date of order of original authority;
- * Considering your submissions and the evidence available on record, there is enough justification to annul the order of the original authority.

(*** Incorporate any one of the above as applicable

##In order to make the Communication of Appellate Authority on Banning of Business Dealing Speaking Order (reasoned order), the fact that the representation of the agency has been considered and reference of grounds brought forward by the Agency in his defense and if any opportunity of personal hearing has been given to the Agency as a part of principle of natural justice shall invariably be mentioned in the communication, The order for Banning should also contain the reasons with detailed justification for conclusion of decision to Ban the Agency. Also the fact that if no sufficient ground has been furnished shall invariably be indicated in the final communication to the Agency. In case the option for Banning of Agency or reduction of Time Period for Banning of Agency is exercised then the above order shall mention the grounds considering violation of any provision of Integrity Pact, any ground mentioned in Guidelines of Banning of Business Dealings, default by the agency under fraudulent or any unethical practices and/or violation of any provision of Tender/Contract Condition having serious implications.)

Yours faithfully,

For & On behalf of NHPC.

Format-11

(to be filled and uploaded online)

NO DEVIATION CERTIFICATE

This is to certify that our offer is exactly in line with your tender specification document no. _____ dated _____. This is to expressly certify that our offer contains no deviation either Technical or Commercial in either direct or indirect form.

Signed By:

Name: _____

Designation: _____

Organization: _____

Date & Place: _____

Phone/ Fax/ Mobile/ Email: _____

Stamp & Seal: _____

*Note: This 'No Deviation Certificate' should be **on the letter head** of Bidder.*

Format-5**DESCRIPTION OF ITEMS: PROPOSAL FOR SELECTION OF CRA**

Sr. No.	Description	HSN/ SAC Code
01	Selection of "Central Record Keeping Agencies" (CRA) for implementation of NPS-Corporate Model in NHPC LIMITED	

SECTION – IV

CONDITIONS OF CONTRACT

- a) GENERAL CONDITIONS OF CONTRACT**
- b) SPECIAL CONDITION OF CONTRACT**
- c) FORM OF AGREEMENT**

1. DEFINITIONS:

The following words and expressions shall have the meanings assigned to them except where the context otherwise requires:

- i) Applicable Law: means the laws in force in the Republic of India.
- ii) Government: means the Union government of Republic of India.
- iii) “Contract” means the Contract Agreement, Letter of Acceptance, General Conditions of Contract, Special Conditions of Contract together with documents (if any), which are listed in Contract Agreement or in the Letter of Acceptance.
- iv) “Services” means the services to be performed by the Agency in accordance with the Contract.
- v) “Client” or “Employer” means the party named in the Contract, who employs the Agency, and legal successors to the Client and permitted assignees.
- vi) “Consultant” or “Contractor” or “Agency” means the party named in the Contract, who is employed as an independent professional firm by the Client to perform the Services and legal successors to the Agency and permitted assignees.
- vii) “party” and “parties” means the Client and the Consultant and “third party” means any other person or entity as the context requires.
- viii) “day” means the period between any one midnight and the next.
- ix) “month” means a period of one month according to the Gregorian calendar commencing with any day of the month.
- x) “Independent External Monitors (IEMs)” means External Monitor(s) appointed by the Client to oversee the implementation of Integrity Pact.
- xi) “Integrity Pact” means the Pact signed between the Client and Consultant committing the person/ officials of both the parties, not to exercise any corrupt influence on any aspect of the Tender/Contract.
- xii) “Time for Completion” means the time within which the Services shall be performed by the Consultant in all respect.

2. INTERPRETATION:

- i) The marginal words and other headings in the Contract shall not be taken into consideration in the interpretation of these Conditions.
- ii) The singular includes the plural, the masculine includes the feminine, and vice-versa where the context requires.

- iii) If there is conflict between provisions of the Contract, the last to be written chronologically shall prevail, unless otherwise specified in the Special Conditions of Contract.

3. **CONTRACT PRICE:**

Contract Price is lump sum amount stated in Letter of Acceptance.

4. ~~SECURITY FOR PERFORMANCE:~~

- 4.1 ~~The Consultant within 15 (Fifteen) days from the date of issue of Letter of Acceptance, shall furnish a Performance security deposit of 3% (Three percent) of the Contract Price to the Officer In-Charge for due performance of contract, in any one of the following forms:~~

~~(a) Demand draft on any Nationalized/ Scheduled Bank of India in the name of Client; or~~

~~(b) Bank Guarantee from an Indian Nationalized/ Scheduled Bank of India or a foreign bank through its branch located in India acceptable to Client in the prescribed standard proforma of Client.~~

- 4.2 ~~All compensation or other sums of money payable by the Consultant to the Client under the terms of this Contract or any other contract or on any other account whatsoever, may be deducted from Security Deposit. Also in the event of the Consultant's Security Deposit being reduced by reasons of such deductions, as aforesaid, the Consultant shall, within 14 days of receipt of notice of demand from the Officer In-Charge, make good the deficit in Security Deposit.~~

- 4.3 ~~Should there arise any occasion under the Contract due to which the periods of validities of Bank Guarantees as may have been furnished by the Consultant are required to be extended/ renewed, the Consultant shall get the validity periods of such guarantees extended/ renewed, and furnish these to the Officer In-Charge one month before the expiry date of the aforesaid Guarantees originally furnished failing which the existing Bank Guarantees shall be invoked by the Officer In-Charge. Also in case of any deficit in securities on any account as might occur or is noticed, the Consultant shall forthwith recoups/replace the same with acceptable Security Deposit.~~

- 4.4 ~~If the contractor does not submit the performance security within the stipulated period due to any valid reason, Tender Inviting Authority may grant time extension for submission of performance security based on the request of contractor.~~

~~In case, the contractor does not submit performance security without a valid reason, the Employer shall impose simple interest @12% per annum on the full amount of applicable performance security (alongwith applicable taxes, if any) for the period of delay in submission of performance security. The interest on delayed period shall be calculated on pro rata basis for number of delayed days.~~

~~The interest accrued shall be payable by the Contractor within 14 days from the date of intimation by Tender Inviting Authority in form of Bank Demand Draft/ Banker Cheque in favour of 'NHPC Ltd', otherwise the same shall be recovered from any payment due or become due against bills / any other amount lying with NHPC.~~

~~The delayed submission of Performance Security by the Contractor shall be recorded in substantial completion and final completion certificates. Further, no claim for extension of~~

~~time for completion period or any other type of claim on account of delayed submission of performance security shall be entertained.~~

~~If contractor fails to submit the Performance Security within 45 days (for the contracts having time for completion upto 12 months) or 60 days (for the contracts having time for completion more than 12 months) from the date of issue of Letter of Award (LOA), then following actions shall be taken against such Contractor:~~

- ~~i) Award shall summarily be terminated.~~
- ~~ii) EMD/ Bid security shall be forfeited.~~
- ~~iii) The bidder shall be debarred / banned to participate in the business dealings with NHPC for a period of one year.~~
- ~~iv) The name of the Contractor shall be hosted on the NHPC website etc. as per existing norms of NHPC / Govt. of India.~~
- ~~v) Such defaulted contractor shall not be eligible to participate in the bidding process of re-tender of this work.~~

~~The Contractor shall, at his own cost get the validity period of bank guarantee furnished by him extended from time to time till one month beyond the completion of work as per the provisions of the contract. He shall furnish the extended/revised Bank Guarantee to the Engineer in charge one month before the expiry date of the original bank guarantee or any extension thereof. In case the extended/revised Bank Guarantee is not received by the Engineer in charge within the specified period of one month, the Employer entirely at his discretion shall be at liberty to encash the aforesaid bank guarantee. The Performance Security / Security deposit shall be released after successful completion of the entire Contract Period, including extension, if any.~~

~~The Performance Security / Security deposit amount will not earn any interest for the whatsoever period detained by NHPC.~~

~~4.5 Bidders shall communicate the following bank details of NHPC to the issuing Bank for online confirmation of Bank Guarantee to be submitted in terms of this Clause:~~

Credit Bank Account Number	10813608692
Beneficiary Name	NHPC Limited
Credit Bank	State Bank Of India
IFSC Code	SBIN0017313
Account Type	CURRENT
Branch	CAG-II New Delhi (17313)
Branch Address	5 th Floor, Redfort Capital, Parsvnath Towers, Bhai Veer Singh Marg, Gole Market, New Delhi-110 001

5. ~~REFUND OF SECURITY DEPOSIT:~~

1

~~The Security Deposit less any amount due shall, on demand, be returned to the Consultant after issue of Completion Certificate by Officer In Charge and Completion of defect liability period. The defect liability period will be Ninety (90) days after completion of the work.~~

~~However, the Security Deposit shall not be released till Liquidated Damages, if any, is pending for recovery. No interest on the amount of Security Deposit shall be paid to the Consultant at the time of release of Security Deposit.~~

6. SUFFICIENCY OF TENDER:

The Consultant shall be deemed to have satisfied himself as to the correctness and sufficiency of the Tender and of the rates and prices stated in the Schedule of Quantities and Prices, all of which shall, except insofar as it is otherwise provided in the Contract, cover all his obligations under the Contract and all matters and things necessary for the proper execution and completion of the Works and the remedying of any defects therein.

7. NOTICES:

Any notice, request or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, electronic mail, in person to such Party at their address.

8. TAXES AND DUTIES:

- 8.1 Taxes, duties, Income tax, GST and other impositions as may be levied under the Applicable Law & regulations including those assessed on the client, the amount of which is applicable as on 28 days prior to last date of submission of bid is deemed to have been included in the Contract Price. However, change in rates of existing tax or levy of New Tax applicable on service of this contract announced after 28 days prior to last date of submission of bid, shall be paid/ adjusted/ reimbursed by the Client in addition to contract price.

Changes in the advance tax rates of Income Tax and payable to appropriate authorities will not be subject to adjustment.

- 8.2 The Contract unit rates shall be after taking into account the Input Tax Credit (ITC) and other benefits.
- 8.3 TDS wherever statutorily required under any Tax Act/ Rule shall be deducted and deposited and necessary certificate will be provided by the Employer.
- 8.4 Invoices and other documents submitted by consultant for payment under Interim Payment Certificate/ Final Payment Certificate, or any other payment under the contract shall be in accordance with the GST Law.
- 8.5 The consultant shall furnish a certificate along with Interim Payment Certificate/ Final Payment Certificate that GST payable by him has been deposited/ will be deposited to the Govt. Treasury.

9. COMMENCEMENT AND COMPLETION OF CONTRACT:

1

9.1 Effectiveness of Contract

This Contract shall come into effect on the date of issue of Letter of Acceptance or such other later date as may be stated in the Letter of Acceptance.

9.2 Commencement and Completion period of Services

The services under the contract shall commence from effective date of contract as per **Sub clause 9.1** and completed as per Completion Schedule subject to extensions, if any, in accordance with Contract. Certificate of Completion of services shall be issued by Client.

10. EXTENSION OF TIME:

Time shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure or Suspension of work as per direction of Client or failure of Client to fulfillment of its obligation and variation in Schedule of Quantities.

11. FORCE MAJEURE:

For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

12. SUSPENSION OF WORK:

The Consultant shall on the order of the Officer-In-Charge suspend the progress of the works or any part thereof for such time or times and in such manner as the Officer-In-Charge may consider necessary. The Agency has no right to suspend the work at any stage unilaterally.

13. PAYMENTS DURING THE FORCE MAJEURE OR SUSPENSION OF WORK:

During the period of their inability to perform the Services as a result of an event of Force Majeure under **Clause 11** or Suspension of work under **Clause 12**, the Consultant shall be entitled for compensation as may be considered reasonable by the Officer-In-Charge in respect of salaries or wages paid only by the Agency to his such employees who are exclusively retained for the client's work during the periods of such Force Majeure and suspension. In case employee(s) of Consultant are engaged partially for the client's work, the wages or salaries shall be reduced proportionally as decided by the Officer-In-Charge. Agency shall not be entitled for payment for such employee(s) who are diverted to perform other work during the periods of such Force Majeure and suspension.

14. CONSULTANT NOT TO BE ENGAGED IN CERTAIN ACTIVITIES:

The Consultant agrees that, during the term of this Contract and after its termination, the Consultant and any entity affiliated with the Consultant, shall be disqualified from providing, works or services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

15. OBLIGATIONS OF THE CONSULTANT:

The Consultants shall perform the Services set out in the Scope of Services/ Works in accordance with the Contract. Consultant shall notify the Client in writing within 10 Working Days if the Consultant thinks a Client direction is a Variation, and as soon as practicable if the Consultant thinks any other circumstance is a Variation. The notice shall include details of the estimated cost of the Services, likely or estimated impact on the programme and completion date for the Services and make recommendations on how to proceed.

The Consultant undertakes to perform the Services with the highest standards of professional and ethical competence and integrity. If it is necessary to replace any person, the consultant shall immediately arrange for replacement by a person of comparable competence. The cost of such replacement shall be borne by the consultant.

The Consultants and his Personnel shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Client's business or operations without the prior written consent of the Client.

16. CONSULTANTS' ACTIONS REQUIRING CLIENT'S PRIOR APPROVAL:

In exceptional circumstances, Client may allow taking up of part services through an expert or Sub-Consultant. The Consultant shall obtain the Client's prior approval in writing before taking such action. However, such approval shall not absolve the Consultant of the responsibility of fulfilling NHPC Ltd.'s requirements.

17. CLIENT'S PROPERTY:

17.1 Any studies, reports or other material, graphic, software or otherwise, prepared by the Consultant for the Client under the Contract shall belong to and remain the property of the Client. The Consultant may retain a copy of such documents and software.

17.2 Anything supplied by or paid for by the client for the use of the Agency shall be the property of the Client and where practicable shall be so marked.

18. OBLIGATIONS OF THE CLIENT:

The Client shall provide necessary information available with him to the consultant free of cost required to fulfill the consultant's obligation under the Scope of Services.

19. LIABILITY OF CONSULTANT:

Subject to additional provisions, if any, set forth in SCC, Consultant's liability under this contract shall be provided by the applicable law.

20. VARIATIONS:

1

20.1 Variations to the Services

The Client may order a Variation to the Services, in writing, or may ask the Consultant to propose a Variation to the Services, the impact of which on the cost, programme and completion date for the Services shall be agreed as stated above in **Clause 15**.

Where the Consultant notifies the Client under **Clause 15**, that any direction or circumstance should be treated as a Variation, the Client shall as soon as practicable after receiving such notice, but within 30 Working Days, notify the Consultant in writing whether or not it considers the direction or other circumstances to be a Variation.

If the Client does not consider the direction or other circumstance to be a Variation then the Client and Consultant shall attempt to resolve the matter as soon as practicable, and if a Variation entitlement is agreed, proceed as in **Sub-clause 20.2**.

20.2 Agreement of Variations

The Client and the Consultant shall agree, in writing, the value of the Variation and its impact on the programme and completion date for the Services, or the mechanism under which the value and impact on the programme and completion date for the Services will be derived.

Where practicable the value of the Variation and impact on the programme and completion date for the Services shall be agreed between the parties prior to the Variation works progressing.

In the event that the Parties are unable to reach agreement on the value and impact on the programme and completion date for the Services, the matter shall be treated as a dispute and resolved in accordance with **Clause 25**. Under no circumstances, the Consultant shall suspend the work on account of non-settlement of issues between the parties (i.e. Client & Consultant).

21. PAYMENT TO THE CONSULTANT:

21.1 LUMP SUM REMUNERATION:

~~The Consultant's total remuneration shall not exceed the Contract Price and shall be a fixed lump sum including all staff costs, Sub consultants' costs, printing, communications, travel, accommodation, and the like, and all other costs incurred by the Consultant in carrying out the Scope of Work described in 'Special Conditions of Contract'. However, the Contract Price may only be increased above the amounts stated in **Clause 8** and if the Parties have agreed to additional payments in accordance with **Clause 20**.~~

21.2 Terms and Conditions of Payment:

a) The payment of the fees/charges as stipulated in SCC under this Contract will be made in accordance to Terms of payment as stipulated in Special Conditions of Contract. The payment on account for the amount admissible shall be made by the Officer-In-Charge certifying the sum to which the Agency is considered entitled for the services after deducting there from, the amounts already paid and such other amounts as may be required to be withheld/ deductible/recoverable in terms of the Contract/Applicable Law.

b) ~~In case of non-MSE: All the payments for the supplies and/ or services {as applicable} rendered by Non-MSEs (Non-Micro & Small Enterprises) Supplier/ Consultant under the Contract shall~~

~~be released within forty five days from the receipt of invoice/ bills from the Consultant / Supplier compete in all respect.~~

~~In case, payment are not released as mentioned above, NHPC shall pay the principal amount plus simple interest from the date immediately following the date agreed upon @ 6% p.a.~~

- c) Payment due to the Consultant shall be made by direct credit into his designated bank account, duly authorized by the Agency through ECS mode.
- d) ~~Other than normal payment through NEFT/RTGS directly from NHPC Ltd., the MSME Vendors has an option to avail the TReDS facility. NHPC has registered itself on TReDS platform with M/s A. TREDIS Limited, CIN U74999MH2016PLC281452, Registration no: (Account no): 1000005783, Communication address: A. TREDIS Ltd, Ashar IT Park, 11th Floor, Road No: 16Z, Wagle, Industrial Estate, Thane (West) 400604. The TReDS facilitates financing of Invoices of MSMEs by way of discounting by financiers. MSMEs can upload the invoices in the system and NHPC Ltd. can accept the invoices in the system. Upon NHPC's acceptance, the Banks / NBFCs can discount the invoices and can release the payment directly to the MSMEs. In this regard; MSME Vendors can refer to RBI guidelines available on website of RBI.~~

22. CONFLICT OF INTEREST:

The Consultant and its affiliates shall not engage in consulting activities that conflict with the interest of the client under the contract.

23. DEFAULT BY THE AGENCY AND TERMINATION OF CONTRACT:

If the Consultant:

- i) commits default in complying with or commits breach of any of the conditions of the Contract and does not remedy it or take effective steps to remedy it immediately after a notice in writing is given to him by the Officer-In-Charge; or
- ii) fails to complete the Works or any item of Works within the time specified or any extended time under the Contract and does not complete the Work(s) or any item of Work(s) within the period specified in a notice given in writing by the Officer-In-Charge; or
- iii) is engaged in corrupt or fraudulent or Collusive or Coercive practices in competing for or in the execution of the Contract, then the Client may, after **giving 14 days'** notice to the Consultant, terminate the contract and expel him from the Site. The Consultant shall not be entitled for any compensation whatsoever under this clause. For the purpose of this clause:
 - a) **'Corrupt Practice'** means offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the procurement or execution of Contract.
 - b) **'Fraudulent Practice'** means mis-representation of fact in order to influence the tendering process or the execution of a Contract and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the employer of the benefits of free and open competition.
 - c) **'Collusive Practice'** means a scheme or arrangement between two or more bidders, with or without the knowledge of Borrower/Employer, designed to establish Bid prices at artificial, non-competitive levels.
 - d) **'Coercive Practice'** means harming or threatening to harm, directly or indirectly, person or their property to influence or affect the execution of Contract,

- iv) assigns, transfers, sublets or attempts to assign, transfer or sublet the entire works or any portion thereof without the prior written approval of the Officer-In-Charge,

Then the Client shall have powers to terminate the Contract, by not less than thirty (30) days' written notice of termination to the Agency.

24. SETTLEMENT OF DISPUTES:

- 24.1 If any dispute arises between the Client and the Agency in connection with, or arising out of, the Contract or the execution of the Works, whether during execution of the Works or after their completion and whether before or after the repudiation or after termination of Contract, including any disagreement by either party with any action, inaction, opinion, instruction, determination, certificate or valuation of the Officer-In-Charge, an attempt shall be made to resolve the matter in dispute amicably.

24.2 Any dispute in respect of which the Client and the Consultant have failed to reach at an amicable settlement pursuant of **Sub-Clause 24.1**, shall be finally be referred to the Competent Court at Faridabad, Haryana.

~~24.3 In case of contract with another Central Public Sector Enterprises (CPSEs) inter se and CPSE(s) and Government Department(s)/ Organization(s) (excluding disputes related to Railways, Income Tax, Customs & Excise Departments), the following Arbitration clause shall be applicable:—~~

- ~~i) In the event of any dispute or difference relating to the interpretation and application of the provisions of commercial contract(s) between Central Public Sector Enterprises (CPSEs)/ Port Trusts inter se and also between CPSEs and Government Departments/Organizations (excluding disputes related to Railways, Income Tax, Customs & Excise Departments), such dispute or difference shall be taken up by either party for its resolution through AMRCD as mentioned in DPE OM No. 05/0003/2019-FTS-10937 dated 14th December, 2022 and the decision of AMRCD on the said dispute will be binding on both the parties.~~
- ~~ii) Both the Employer and Contractor (CPSE / Government Department) shall refer the existing dispute(s) to the Arbitrator at the earliest.~~
- ~~iii) The arbitrator shall make a speaking award.~~
- ~~iv) The work under this Contract shall continue during Arbitration proceedings and no payments due from or payment by the Corporation shall be withheld on account of such proceedings except to the extent which may be in dispute.~~

~~Note: This provision is applicable to disputes with Central PSEs / Port Trusts / Government Department(s) / Organization(s) (excluding disputes related to Railways, Income Tax, Customs & Excise Departments) only.~~

25. AGREEMENT:

The Agency shall execute a Contract Agreement with NHPC on non-judicial paper of appropriate value as per Stamp Act applicable in the State of Haryana in the format appended within 20 days from the date of issue of Letter of Acceptance.

FORM OF AGREEMENT
(On non-Judicial stamp paper of appropriate value)

This agreement is made on _____ day of _____ Two Thousand ----- between the NHPC Ltd., a Company registered and existing under the Laws of India and having its registered Office at NHPC Office Complex, Sector-33, Faridabad (Haryana) (hereinafter referred to as the "Employer/Client" which expression shall unless repugnant to the context or meaning thereof include its successors and assigns) of the one part and M/s _____ (herein after called "the Consultant" which expression shall unless repugnant to the context or meaning thereof, include its successors and permitted assigns) of the other part.

WHEREAS the Client is desirous that certain Works should be executed by the Consultant, viz: -----
----- and has accepted the Bid of the Consultant for the execution and completion of such Works and the remedying of any defects therein at the cost of ----- (Rupees-----).

NOW THIS AGREEMENT WITNESSETH as follows:

1. In this Agreement, words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract hereinafter referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:
 - i) Letter of Acceptance;
 - ii) General Conditions of Contract,
 - iii) Special Conditions of Contract
 - iv) Schedule of Quantity and Price;
 - v) any other documents forming part of the Contract.
3. In consideration of the payments to be made by the Employer to the Consultant as hereinafter mentioned, the Consultant hereby covenants with the Client to execute and complete the Works and remedy the defects therein in conformity in all respect in accordance with the provisions of the Contract.
4. The Employer hereby covenants to pay the Consultant in consideration of the execution and completion of the works and remedying of defects therein the Contract Price or such other sum as may become payable under the provisions of the Contract at the time and in the manner prescribed by the Contract.

In Witness whereof the parties hereto have caused this Agreement to be executed the day and year first before written.

For and on behalf of the Consultant

For and on behalf of NHPC Ltd.

Signature-----

Signature-----

(Designation)-----

(Designation)-----

Place:

Place:

Witnessed by:

Witnessed by:

1.-----

1.-----

2.-----

2.-----

(Ref.: Clause No. 4 of GCC)

~~Performance Guarantee Form~~**~~Bank Guarantee~~**~~(To be stamped in accordance with Stamp Act
if any, of the Country of the issuing Bank)~~_____
Bank Guarantee No._____
Date

To,

~~[Client's Name & Address]~~

Dear Sir,

~~In consideration of the[Client's Name] (herein after referred to as the 'Client' which expression shall unless repugnant to the context or meaning thereof, include its successors, administrators and assigns) having awarded to M/s [Consultant's Name] with its Registered/Head Office at (herein after referred to as the 'Consultant', which expression shall unless repugnant to the context or meaning thereof, include its successors administrators, executors and assigns), a Contract by issue of Client's Letter of Acceptance No. dated and the same having been acknowledged by the Consultant, for [Contract sum in figures and words] for [Name of the work] and the Consultant having agreed to provide a Contract Performance Guarantee for the faithful performance of the entire Contract equivalent to(*)..... of the said value of the aforesaid work under the Contract to the Client.~~

~~We[Name & Address of the Bank] having its Head Office at (hereinafter referred to as the 'Bank', which expression shall, unless repugnant to the context of meaning thereof, include its successors, administrators, executors and assigns) do hereby guarantee and undertake to pay the Client, on demand any and all monies payable by the Consultant to the extent of (*) as aforesaid at any time upto (@) [days/month/year] without any demur, reservation, contest, recourse or protest and/or without any reference to the Consultant. Any such demand made by the Client on the Bank shall be conclusive and binding notwithstanding any difference between the Client and the Consultant or any dispute pending before any Court, Tribunal, Arbitrator or any other authority. The Bank undertakes not to revoke this guarantee during its currency without previous consent of the Client and further agrees that the guarantees herein contained shall continue to be enforceable till the Client discharges this guarantee or till[days/month/year] whichever is earlier.~~

~~The Client shall have the fullest liberty, without affecting in any way the liability of the Bank under this guarantee, from time to time to extend the time for performance of the Contract by the Consultant. The Client shall have the fullest liberty, without affecting this guarantee, to postpone from time to time the exercise of any powers vested in them or of any right which they might have against the Consultant, and to exercise the same at any time in any manner, and either to enforce or to forbear to enforce any covenants, contained or implied, in the Contract between the Client and the Consultant or any other course or remedy or security available to the Client. The Bank shall not be released of its obligations under these presents by any exercise by the Client of its liberty with reference to the matters aforesaid or any of them or by reason of any other act or forbearance or other acts of omission or commission on the part of the Client or any other indulgence shown by the Client or by any other matter or thing whatsoever which under law would, but for this provision have the effect of relieving the Bank.~~

~~The Bank also agrees that the Client at its option shall be entitled to enforce this Guarantee against the Bank as a principal debtor, in the first instance without proceeding against the Consultant and notwithstanding any security or other guarantee the Client may have in relation to the Consultant's liabilities.~~

- ~~i) Our liability under this Bank Guarantee shall not exceed~~
~~ii) This Bank Guarantee shall be valid up to~~
~~iii) We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if Client serve upon Bank a written claim or demand on or before@.....~~

~~Dated this day of 2023..... at~~

WITNESS

1.
.....
.....(Signature).....
.....
.....(Name).....

.....
.....(Official Address).....

2.
.....(Signature).....
.....
.....(Name).....
.....
.....(Official Address).....

Signed for and on behalf of the Bank

.....
.....(Signature).....
.....
.....(Name).....

.....
.....(Designation with Bank Stamp).....

Attorney as per Power
of Attorney No.
Dated.....

~~Communication address of the Bank~~

~~Name of the contact person~~

~~Tel. No.~~

~~Fax No.~~

~~Email:~~

Notes:

- ~~1. (*) This sum shall be three percent (3 %) of the Contract Price denominated in the types and proportions of currencies.~~
~~.....(@) This date will be Six Months beyond the Contract Completion Period as specified in the Contract.~~
~~2. The stamp papers of appropriate value shall be purchased in the name of guarantee issuing Bank.~~
~~3. Vendor's stamp with full details i.e. name of the purchaser in whose favour this stamp paper has been purchased, should be invariable mentioned on the back side of the stamp paper.~~
~~4. Bank Guarantee is required to be submitted directly to the Client by the issuing bank (on Behalf of the Consultant) under the registered post (A.D.). The Consultant can submit an advance copy of Bank Guarantee to the Client. However, in case of exceptional circumstances where efficient postal services are not in force, the Bank Guarantee may be submitted by the Consultant directly to the Client and the issuing Bank shall submit an unstamped duplicate copy of Bank Guarantee directly under the registered post (A.D.) to the Client, with a forwarding letter.~~

SPECIAL CONDITIONS OF CONTRACT (SCC)

These Special Conditions of Contract shall be read and construed along with the General Conditions of Contract. In case of any conflict or inconsistency between Special Conditions of Contract and General Conditions of Contract, provisions of the Special Conditions of Contract contained herein shall prevail.

Selection of “Central Record Keeping Agency (CRA) for implementation of NPS-Corporate Model in NHPC LIMITED

1. **Period of CRA Engagement:** CRA shall be engaged for a initial period of Three (03) Years extendable as per the decision of NHPC Limited for another Two (02) years at same Rates and Terms and Conditions.

2. **Scope of Works / Services:**

- a) Registration of Subscribers and issuance of Permanent Retirement Account Number.
- b) Dispatch of PRAN Card, IPIN/TPIN and Welcome Kit.
- c) Digitization and maintenance of Subscriber record/preferences.
- d) Updating Subscriber record/preferences based on requests made for change/revision.
- e) Providing operational interface to other intermediaries under NPS Architecture.
- f) Monitor the flow of contributions made by subscribers to their PRAN account.
- g) Unitization of contribution amount made by subscribers to his/her PRAN account.
- h) Generation and dispatch of Statement of Transactions to Subscribers.
- i) Providing subscribers with online/electronic access to their PRAN account.
- j) Providing Call centre facilities to Subscribers.
- k) Receiving, acknowledging and redressal of Subscriber grievances through Central Grievance Management System portal.
- l) Processing of Exit/Withdrawal request of Subscribers.
- m) Any other services pertains to CRA as defined under NPS architecture.

3. **Evaluation of Bid:**

As given in the Schedule of Quantity & Price attached herewith with Annexure-2.

4. **Payment Terms:**

All CRA charges would be borne by the employees. The charges are to be directly debited from the concerned employees account at the awarded rate and as per the methodology as allowed by PFRDA i.e. through cancellation of units.

5. Prices:

The price quoted in Schedule of Rate by the Bidder, shall remain firm, fixed, and valid until completion of the Contract and will not be subject to variation on any account. Any new taxes & duties, if imposed by the State/Govt. of India after due date of bid submission but before the Contractual Delivery Date, shall be reimbursed to the contractors on submission of documentary evidence for proof of payment to State/Govt. Authorities and after ascertaining it's applicability with respect to the contract.

6. Liquidity Damage: Liquidity Damage as per prevailing Rules/ Regulations/ Instructions/ Timelines /Guidelines as prescribed by PFRDA time to time.

7. Contract Period:

The contract will be valid for a period of three (03) years and can be extendable as per the decision of NHPC Limited for another Two (02) years at same Rates and Terms and Conditions.

8. Security Document/Contract Performance Guarantee (CPG): Not Applicable

9. Consignee Name: Sh. Prajesh Kumar Gupta, Senior Manager (Finance)

10. Paying Authority: DGM/Sr. Manager/Manager (Finance), NHPC Ltd. Finance Division, NHPC Corporate Office Sector-33, Faridabad (HR)

11. Integrity Pact:

The integrity pact signed between Contractor and Employer shall commit the persons / officials of both the parties, not to exercise any corrupt / fraudulent / collusive/coercive practices during implementation of the Contract. To oversee the compliance under the Integrity pact, Sh. Vivek kumar Johri & Dr. Vinod Aggarwal, have been appointed as Independent External Monitors (IEMs) by the Employer. The Contact Address of IEMs is as under:-

Sh. Vivek kumar Johri 106,Malviya Nagar, Bhopal Madhya Pradesh-462003 E-mail- iem.nhpc@gmail.com	Dr. Vinod Aggarwal, B-103,Sarvodaya Enclave, 2 nd Floor, New Delhi-110017 E-mail: iem.nhpc@gmail.com
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SECTION – V

SCHEDULE OF QUANTITIES AND PRICES

Schedule of Quantity and Prices FOR CRA

Sub: SCHEDULE of RATES / PRICE BID FOR SELECTION OF CENTRAL RECORD KEEPING AGENCY (CRA) FOR IMPLEMENTATION OF NPS-CORPORATE MODEL IN NHPC Limited

1. I/We accept that all the terms and conditions mentioned in Notices Inviting Tender have been clearly understood by me/us.
2. I/We have been duly authorised by my Company to bid against this Notices Inviting Tender vide Board resolution/Power of attorney Authorisation from Chief Executive/Competent Authority of my Company.
3. I/We further certify that in case the work is awarded to us, we undertake and confirm that we will complete the NHPC registration for joining NPS (Tier-I) Corporate Sector model and for enrolling of all the willing employees of NHPC for joining National Pension System(NPS Tier-I) within the time line as prescribed by PFRDA.
4. Our quote is as under and there is no other charges except those mentioned below:-

S. No. (1)	Head of Charge s (2)	Unit of Measurement (3)	Estimated Quantity* (4)	Unit Rate/per employee charges to be filled by the Bidder (5)		Total Amount (In Rs.) (Quantity X Rate) (6) = (4) x (5)
				In Figures (Rs.)	In Words (Rupees)	
a.	Account Opening Charge (one time)	Per subscriber	1500	NOT TO BE QUOTED		
b.	Accounts maintenance Charge(Per Annum)	Per subscriber	3000			
c.	Charges per transaction (Financial / Non-Financial)	Per transaction	108000			
Total						-
Add: GST						-
Grand Total						-

Note:

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1. In case of discrepancy in the amount quoted in figure and words, the amount written in words will be taken into consideration. Charges should not be more than charges prescribed by PFRDA.
2. The rates to be quoted above should not be blank or Negative or NIL on overall/total basis. However, bidder is free to quote NIL rate for any of the line item(s). In case sum total of quoted/evaluated rates for all line items is zero/NIL the bid shall be rejected.

Rates quoted above for CRA services charge for the entire duration of the contract for three (03) years extendable as per the decision of NHPC Limited for another Two (02) years at same Rates and Terms and Conditions.

I/We understand that NHPC reserves the right to reject, accept or consider any offer without assigning any reasons whatsoever.

Signature of the authorized signatory:

Name & Designation:

Name of the Firm/ Company (With seal)

Date of submission: