

**बिड दस्तावेज़ / Bid Document**

| बिड विवरण/Bid Details  |  |
|--|--|
| बिड बंद होने की तारीख/समय /Bid End Date/Time   | 02-07-2026 16:00:00  |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time  | 02-07-2026 16:30:00  |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)  | 120 (Days)   |
| मंत्रालय/राज्य का नाम/Ministry/State Name  | Ministry Of Power  |
| विभाग का नाम/Department Name   | Na   |
| संगठन का नाम/Organisation Name   | Nhpc Limited   |
| कार्यालय का नाम/Office Name  | Contracts Enm Corporate Office Nhpc Ltd Sec33 Fbd  |
| शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal  | manishjain@nhpc.nic.in   |
| कुल मात्रा/Total Quantity  | 15   |
| वस्तु श्रेणी /Item Category  | PABX System - EPABX (V2) (Q2) , Add on Phones / Consols / Endpoint for PABX System (Q2)  |
| वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover   | Yes   Complete   |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover   | Yes   Complete   |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller   | Experience Criteria,Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC),Compliance of BoQ specification and supporting document<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)   |

| बिड विवरण/Bid Details  |  |
|--|--|
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / <b>Minimum number of bids required to disable automatic bid extension</b>                                     | 3  |
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / <b>Number of days for which Bid would be auto-extended</b>   | 10   |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>   | 3  |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled   | No   |
| बिड का प्रकार/Type of Bid  | Two Packet Bid   |
| प्राथमिक उत्पाद श्रेणी/Primary product category  | PABX System - EPABX (V2)   |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation  | 5 Days   |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) | No   |
| अनुमानित बिड मूल्य / Estimated Bid Value   | 328390   |
| <b>Payment Timelines</b>   | Payments shall be made to the Seller within <b>45</b> days of issue of consignee receipt-cum-acceptance certificate (CRAC) and on-line submission of bills (This is in supersession of 10 days time as provided in clause 12 of GeM GTC) |
| मूल्यांकन पद्धति/Evaluation Method   | Total value wise evaluation  |
| मध्यस्थता खंड/Arbitration Clause   | No   |
| सुलह खंड/Mediation Clause  | No   |

#### ईएमडी विवरण/EMD Detail

|                   |    |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

#### ईपीबीजी विवरण /ePBG Detail

|                   |    |
|-------------------|----|
| आवश्यकता/Required | No |
|-------------------|----|

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

#### एमआईआई खरीद वरीयता/MII Purchase Preference

|  |    |
|--|----|
| एमआईआई खरीद वरीयता/MII Purchase Preference | No |
|--|----|

#### एमएसई खरीद वरीयता/MSE Purchase Preference

|   |     |
|---|-----|
| एमएसई खरीद वरीयता/MSE Purchase Preference   | Yes |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% / Purchase Preference to MSE OEMs/ Service Provider available upto price within L1+X%                 | 15  |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference | 25  |

#### ट्रेड्स भुगतान संबंधी विवरण/TReDS Payment Details

**This Bid provides for Trade Receivables Discounting System (TReDS) as Preferred mode of payment. For MSME sellers, payments may be processed through a TReDS exchange in which the Buyer is registered, subject to applicable policy and regulatory guidelines. Accordingly, sellers intending to avail payment through TReDS are required to be registered with at least one TReDS exchange in which the buyer is registered.**

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of

Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

## PABX System - EPABX (V2) ( 3 pieces )

### तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

| विवरण/Specification  | विशिष्टि का नाम /Specification Name  | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)  |
|--|--|--|
| MAIN DISTRIBUTION FRAME(MDF)   | <b>MDF (Number of Pair)</b>  | 50, 100, 200, 300, 400, 500, 600, 800, 1000, 1500, 2000, 2500, 3000, 4000, 5000, NA                    |
| EXTENSION AND TRUNK/JUNCTION   | <b>EPABX system Implementation Technology/Architecture</b>                           | Hybrid ( Microprocessor based also supporting SIP extension )  |
|  | <b>Number of Analogue Extensions /FXS ports</b>                                      | 48   |
|  | <b>Expandable upto(TDM ports/FSX ports)</b>  | 128, 256, 512, 640, 896, 1024, 1296, 1536, 1800, 2048, 4000, 6000, NA, 64                              |
|  | <b>Number of Digital Extensions</b>  | 8  |
|  | <b>Number of Analogue Junction/FXO ports</b>   | 4, 8, 12, 16, 24, 32, 48, 64, 96, 128, NA  |
|  | <b>Number of SIP Extensions</b>  | 4, 8, 16, 24, 32, 64, 128, 256, 512, 640, 752, 896, 1024, 1296, 1536, 2048, 2560, 3072, 3584, 4096, NA |
|  | <b>SIP Extensions Expandable upto</b>  | 32, 64, 128, 256, 512, 640, 752, 896, 1024, 1296, 1536, 2048, 2560, 3072, 3584, 4096, 6000, 8000, NA   |
|  | <b>Number of SIP Trunks (CHANNELS)</b>   | 4, 8, 16, 24, 32, 64, 96, 128, 256, 320, 400, 448, 512, 640, 752, 896, 1024, NA                        |
|  | <b>Number of PRI TRUNKS</b>  | 1, 2, 3, 4, 6, 8, 10, 12, 14, 16, 20, 24, 28, 32, NA   |
| SERVER SPECIFICATIONS / REQUIREMENTS (applicable only in case of Sever Based Category EPABX , Not for Hybrid & Conventional EPABX) | <b>"Total Number of Servers Included in the Supply"</b>                              | 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, NA ( for hybrid / Conventional EPABX)                           |
| GENERAL FEATURES of EPABX SYSTEM   | ASMDR/CDR ( hint : Automatic Station Message Detailed Record / Call Detailed Record) | Yes  |
| SERVICES   | <b>Comprehensive Warranty (YEARS)</b>  | 1, 2, 3 (year)   |

**Additional Specification Parameters - PABX System - EPABX (V2) ( 3 pieces )**

| Specification Parameter Name  | Bid Requirement (Allowed Values)   |
|---|--|
| Technical specifications and Installation , Programming , Commissioning & Training. | The bidder is to adhere to Technical Specification /Scope of Work, ATC and BOQ mentioned in tender document and quote their rates for all the items of BOQ .   |
| Mini EPABX specification  | Strictly as mentioned in Byuers Technical Specification Mini EPABX: Hybrid 8 Trunk lines 8 Digital extensions 8 Analog extensions (expandable upto 48 ports) Caller ID, Call Transfer etc. Call History Call details log accessible & downloadable over web/CLI TEC-ER certified. All related accessories including Connectors, Connecting Patch Cable, splitter etc. Warranty: 3 years onsite |
| MDF Box : 3 Nos   | Strictly as mentioned in Byuers Technical Specification I.E. C. MDF Box : Terminates 20 telephone pairs 2x 10 pair Krone modules Cable entry/exit points with robust grommets or glands Earthing/grounding terminal  |
| PVC 02 pair Copper cable 0.5 mm roll of 90meters: 2 Rolls                           | Strictly as mentioned in Byuers Technical Specification • Conductor diameter Nominal(Range) (mm) : 0.5 • Number of pair : 2 • Lenght of cable in a bundle (Mtrs) : 90 • Conductor Material: Copper   |
| PVC 05 pair Copper cable 0.5 mm roll of 90 meters: 2 Rolls                          | Strictly as mentioned in Byuers Technical Specification • Conductor diameter Nominal(Range) (mm) : 0.5 • Number of pair: 5 • Lenght of cable in a bundle (Mtrs) : 90 • Conductor Material: Copper  |

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents**

|                                 |                      |
|---------------------------------|----------------------|
| Verified and Signed Tp document | <a href="#">View</a> |
|---------------------------------|----------------------|

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address                                       | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|----------------|---|---|------------------|------------------------------|
| 1              | Chanda Chourasia  | 121003,NHPC LTD., NHPC OFFICE COMPLEX, SECTOR-33, | 3                | 30                           |

**Add On Phones / Consols / Endpoint For PABX System ( 12 pieces )****तकनीकी विशिष्टियाँ /Technical Specifications**

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name                          | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)  |
|---------------------|--|--|
| General Features    | Features of the Phone  | Adjustable ringing volume levels, Adjustable display contrast, Auto-answer, Call park, Call pickup, Call timer, Barge, Corporate directory, 3-party conference, Dial from the history list, Direct transfer, Do not disturb, Group call pickup, Hold/resume Mobility, Music on hold, Mute Button, Redial, Time and date display, support for user-adjustable ring tones, distinct LED indicator for message waiting, Speakerphone, keypad, Volume-control toggle key, select key, RJ9 headset port to connect any standard based headset(wideband-capable), support for Quality-of-service (QoS), include audio controls for the full-duplex speakerphone and handset, Interoperability with SIP IPPBX / EPABX, calling party name, calling party number, digits dialled, Multiple ringtones, multiple call appearance                             |
|                     | Features Supported by the Phones available at backend /EPBAX | Adjustable ringing volume levels, Adjustable display contrast, Auto-answer, Call park, Call pickup, Call timer, Barge, Corporate directory, 3-party conference, Dial from the history list, Direct transfer, Do not disturb, Group call pickup, Hold/resume Mobility, Music on hold, Mute Button, Redial, Time and date display, support for user-adjustable ring tones, distinct LED indicator for message waiting, Speakerphone, keypad, Volume-control toggle key, VLAN, backlit indicators for the audio path keys (Handset, Headset and Speakerphone), select key, RJ9 headset port to connect any standard based headset(wideband-capable), include audio controls for the full-duplex speakerphone and handset, Interoperability with SIP IPPBX / EPABX, calling party number, digits dialled, Multiple ringtones, multiple call appearance |
|                     | Features of Console  | Adjustable ringing volume levels, Adjustable display contrast, Auto-answer, Call park, Call pickup, Barge, Corporate directory, 3-party conference, Dial from the history list, Direct transfer, Do not disturb, Group call pickup, Music on hold, Mute Button, Redial, Time and date display, support for user-adjustable ring tones, distinct LED indicator for message waiting, Speakerphone, keypad, Volume-control toggle key, VLAN, backlit indicators for the audio path keys (Handset, Headset and Speakerphone), select key, RJ9 headset port to connect any standard based headset(wideband-capable), include audio controls for the full-duplex speakerphone and handset, Interoperability with SIP IPPBX / EPABX, digits dialled, Multiple ringtones, multiple call appearance   |

| विवरण/Specification               | विशिष्टि का नाम /Specification Name  | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)  |
|-----------------------------------|--|--|
|                                   | Features Supported by Console available at backend /EPABX                          | Abbreviated dialing, Adjustable ringing volume levels, Adjustable display contrast, Auto-answer, Call park, Call pickup, Call timer, Barge, Corporate directory, 3-party conference, Dial from the history list, Direct transfer, Do not disturb, Group call pickup, Music on hold, Mute Button, Redial, support for user-adjustable ring tones, distinct LED indicator for message waiting, Volume-control toggle key, backlit indicators for the audio path keys (Handset, Headset and Speakerphone), select key, RJ9 headset port to connect any standard based headset(wideband-capable), include audio controls for the full-duplex speakerphone and handset, Interoperability with SIP IPPBX / EPABX, calling party name, digits dialled, Multiple ringtones, multiple call appearance |
| Phones /Endpoint for EPABX System | <b>Description</b>   | Digital Phone  |
|                                   | "Number of Programmable keys hint: May select NA in case of Cli Push Button Phone" | 16   |
|                                   | Display Type   | Monochrome   |
|                                   | Number of Display  | 1  |
|                                   | Minimum Number of entries for call history , missed, received, placed etc          | 1, 32  |
|                                   | Number of lines of Display   | 2  |
| Warranty                          | <b>Warranty</b>  | 3, 4, 5 Or higher <b>(year)</b>  |
| Certification                     | Availability of the Test Report from TEC ER  | Yes  |

**Additional Specification Parameters - Add On Phones / Consols / Endpoint For PABX System ( 12 pieces )**

| Specification Parameter Name | Bid Requirement (Allowed Values)  |
|------------------------------|---|
| General                      | The bidder is to adhere to Technical Specification /Scope of Work, ATC and BOQ mentioned in tender document and quote their rates for all the items of BOQ .                                |
| B. Key Telephone sets:       | B. Key Telephone sets: • Compatibility with offered Mini EPABX as per A. • Minimum 2 lines LCD display • Minimum 12 programmable keys • Caller ID & Call History • Warranty: 3 Years onsite |

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity**

| क्र.सं./S.N<br>o. | परेषिती/रिपोर्टिंग<br>अधिकारी /Consignee<br>Reporting/Officer | पता/Address  | मात्रा /Quantity | डिलीवरी के दिन/Delivery<br>Days |
|-------------------|---|--|------------------|---------------------------------|
| 1                 | Chanda Chourasia  | 121003,NHPC LTD., NHPC<br>OFFICE COMPLEX, SECTOR-33, | 12               | 30                              |

**Special terms and conditions-Version:2 effective from 02-11-2022 for category PABX System - EPABX (V2)**

1. This category pertains to the products covered under Mandatory Testing and Certification of Telecom Equipment (MTCTE) by TEC, DoT(www.tec.gov.in) notified vide Indian Telegraph (Amendment) Rules, 2017. Sellers to ensure compliance of the MTCTE certificate against Essential Requirement (ER) for the model offered on GeM Portal. Procuring Authorities to check compliance of model procured against the applicable ER issued by TEC under MTCTE.

In addition, procuring entities should also ensure that if the product is covered under Public Procurement (Preference to Make in India (PPP-MII )) Policy of DOT notified vide Gazette Notification dated 29th August 2018 as amended from time to time, it should also comply to the certification against applicable Generic Requirement (GR)/ Interface Requirement (IR) if issued by TEC.

**Special terms and conditions-Version:2 effective from 12-11-2022 for category Add on Phones / Consols / Endpoint for PABX System**

1. This category pertains to the products covered under Mandatory Testing and Certification of Telecom Equipment (MTCTE) by TEC, DoT(www.tec.gov.in) notified vide Indian Telegraph (Amendment) Rules, 2017. Sellers to ensure compliance of the MTCTE certificate against Essential Requirement (ER) for the model offered on GeM Portal. Procuring Authorities to check compliance of model procured against the applicable ER issued by TEC under MTCTE.

In addition, procuring entities should also ensure that if the product is covered under Public Procurement (Preference to Make in India (PPP-MII )) Policy of DOT notified vide Gazette Notification dated 29th August 2018 as amended from time to time, it should also comply to the certification against applicable Generic Requirement (GR)/ Interface Requirement (IR) if issued by TEC.

**क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions**

**1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

**2. Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

**3. Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

## अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer ,is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid.All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM.If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The**

**Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

**This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.**

**However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**