

NHPC LIMITED
(A Govt. of India Enterprise)
NHPC Office Complex, Sector-33, Faridabad-121003, Haryana (India)
CIN: L40101HR1975GOI032564

Dated: 05.04.2024

Replies to Bid queries alongwith Amendment No. 1

Description of Work: Procurement of Cyber Security Equipment.

GeM Bid No.: GEM/2024/B/4705638 dated 15.03.2024

In reference to subject tender, please find enclosed herewith the replies of the queries of the prospective bidders annexed as Appendix-I (Technical) alongwith Amendment No. 1 to the tender document.

Encl.: i) Amendment No. 1 (1 page)

ii) Appendix-I (Reply to Bid queries) (3 pages)

For & on behalf of NHPC Ltd.

Sd/-

General Manager (E)
Contracts (E&M)-IV Division

NHPC Limited
(A Govt. of India Enterprise)

Dated:05.04.2024

Amendment No.1

Name of Work: Procurement of Cyber Security Equipment.

GeM Bid No: GEM/2024/B/4705638 dated 15.03.2024

In reference to subject tender, the following amendments are hereby authorized to be incorporated in the tender document:

Sl. no.	Clause No.	Tender Provision	Amendment
Special Terms & Conditions (STC)			
1.	Annexure-A, Sr. No. 5 Security Information and Event Management (SIEM), Generic Points	The SIEM solution should be software based with a clear logical and physical separation of the collection module, logging module and correlation module.	The SIEM solution should be software based with a clear logical or physical separation of the collection module, logging module and correlation module.

Except above, all other terms & conditions and Scope of Work & Technical specifications of the tender document shall remain unchanged.

Sd/-
General Manager (E)
Contracts (E&M)-IV Division

Appendix-1

NHPC LIMITED (A Govt. of India Enterprises)

Replies to Bid Queries

Name of Work: Regarding Procurement of Cyber Security Equipment.

GeM Bid Number: GEM/2024/B/4705638 dated 15.03.2024

SN	Page No.	Clause No.	Vendor's Query / Comment	NHPC Reply
1			Relaxation is requested in Prior Experience criteria from bidder to OEM/Bidder so that NHPC can get good participation from authorized vendors. Already there are OEM specification criteria and only OEM authorized bidders are allowed to quote. Therefore it is requested to make Prior experience to bidder /OEM.	Bid conditions are clear in this regard. Please adhere with bid condition.
2			"Section Name & No" - "5. Security Information and Event Management (SIEM) Generic Points", Page No. 37 "Clarification Required" - Kindly confirm the number of locations the Central SIEM deployed in DC needs to monitor (if any remote locations/ isolated network or similar).	Number of locations the Central SIEM needs to monitor is 2.
3	8 and Web Application firewall	Layer 7 requests per second: 900,000	WAF is used for L7 protection and L7 RPS plays an important role in terms of performance, it is requested by the honorable committee to increase the L7 RPS. It is suggested to amend the clause as "Layer 7 requests per second: 5 M"	Bid conditions are clear in this regard. Please adhere with bid condition.

4	8 and Web Application firewall	The proposed appliance should support the below metrics: Minimum Misses, Hash, Persistent Hash, Tunable Hash, Least Connections, Least connections per service, Round-Robin, Response Time, Bandwidth.	Specification clearly mentioned that the requirement is of Web Application Firewall. The feature asked in this Clause is relevant for Load Balancer NOT for a Web Application Firewall. Hence, we requested to the committee kindly delete this clause.	Bid conditions are clear in this regard. Please adhere with bid condition.
5	8 and Web Application firewall	DNSSEC should be supported in the proposed device from Day 1	Specification clearly mentioned that the requirement is of Web Application Firewall. The feature asked in this Clause is relevant for Load Balancer NOT for a Web Application Firewall. Hence, we requested to the committee kindly delete this clause.	Bid conditions are clear in this regard. Please adhere with bid condition.
6	9 and Web Application firewall	Addition of this clause	To ensure the stability of participating OEM we requested that the committee kindly add this clause as "Minimum 50Cr turnover in any of the last 3 financial years and proof to be submitted"	Bid conditions are clear in this regard. Please adhere with bid condition.

7	9 and Web Application firewall	Addition of this clause	The anti-defacement features monitors your web sites for defacement attacks. If it detects a change, it can automatically reverse the damage. we requested to the committee for the addition of this clause "The WAF should support Web Anti-Defacement (WAD) function to detect and prevent the defaced web pages from being returned to the client. It should returns the cached original web page to make the anti-defacement effects unnoticeable or returns a 503 error page to the client to end the service".	Bid conditions are clear in this regard. Please adhere with bid condition.
8	9 and Web Application firewall	Addition of this clause	"Considering the asked 5 Virtual Instances from Day 1 and scalable up to 10 Virtual Instances. and dedicated allocation of parameters per virtual instance, RAM and Hard disk are important parameters for multiple functions, however, there is no RAM and Hard disk parameter mentioned in the specification hence, this is requested to be included within the specification. It is suggested to the addition of the clause"" The proposed Appliance must have the below configuration A. Should have minimum 4 TB hard disk and 128 GB RAM."""	Bid conditions are clear in this regard. Please adhere with bid condition.
9			"We would like to inform you that we have ISO/IEC 15408-1:2022 Certificate which is Indian equivalent Certificate to Common criteria certificate. Apart we also have other industry standard certificate like CE, ROHS, UL, FCC, IEC 60068-2-27:2008, IEC 60068-2-31:2008, IEC 61967-1:2018, IEC 62151:2000, IEC 60215:2016, EN 300 386 V2, 2.1:2022, EN 50121-4:2016+A1:2019, EN 55022:2010, EN 60950-1:2005 certificates. Kindly let us know the exact name of the Indian Certificate which will be acceptable in the bid."	"As per bid conditions, Common criteria/any Indian Certificate is required. ISO/IEC 15408-1:2022 Certificate is also acceptable."