



**एनएचपीसी लिमिटेड**  
(भारत सरकार का उद्यम)

**NHPC Limited**  
(A Government of India Enterprise)



फोन/Phone : \_\_\_\_\_

दिनांक/Date : 05.10.2017

संदर्भ सं./Ref. No. NH/CS/199 \_\_\_\_\_

Manager  
The Listing Department,  
M/s BSE Limited,  
PhirozeJeejeebhoy Towers, Dalal Street,  
Mumbai-400001

मैनेजर, लिस्टिंग विभाग,  
बीएसई लिमिटेड  
फिरोज जेजेबहोय टॉवर, दालाल स्ट्रीट,  
मुंबई- 400 001  
Scrip Code: 533098

General Manager  
The Listing Department  
M/s National Stock Exchange of India Limited,  
Exchange Plaza, Bandra Kurla Complex, Bandra(E),  
Mumbai- 400051

महाप्रबंधक, लिस्टिंग विभाग,  
नेशनल स्टॉक एक्सचेंज ऑफ इंडिया लिमिटेड  
एक्सचेंज प्लाजा, बान्द्रा कुर्ला कॉम्प्लेक्स, बान्द्रा (ई),  
मुंबई - 400 051  
Scrip Code: NHPC EQ

ISIN No. INE848E01016

Sub: Quarterly statement of Grievance Redressal Mechanism under Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements) Regulation 2015.

विषय: सेबी (लिस्टिंग दायित्व और प्रकटीकरण आवश्यकताओं) विनियमन 2015 के नियमन 13(3) के तहत शिकायत निवारण तंत्र की तिमाही बयान के संदर्भ में |

Sirs/महोदय,

Please find enclosed herewith information in respect of statement of Grievance Redressal Mechanism under Regulation 13(3) of SEBI (Listing Obligation and Disclosure Requirements) Regulation 2015 for the quarter ended 30<sup>th</sup> September, 2017 is giving below:-

Sl.No	Particulars	Complaint Status of Equity	Complaint Status of Bonds
1	Investor Complaints pending at the beginning of the quarter	3	0
2	Received during the quarter	546	14
3	Disposed of during the quarter	547	14
4	Remaining unresolved at the end of the quarter	2	0

You are requested to kindly take the information on records.

सेबी (लिस्टिंग दायित्वों और प्रकटीकरण आवश्यकताओं) विनियमन, 2015 के नियमन 13(3) के अनुसार शिकायत निवारण तंत्र का बयान के संबंध में जरूरी जानकारी तिमाही समाप्त 30 सितम्बर, 2017 के लिए नीचे दी जा रही है :-

क्रमांक	ब्यौरे	इक्विटी शेयर शिकायत की स्थिति	बांड शिकायत की स्थिति
1	निवेशक शिकायतें तिमाही की शुरुआत में लंबित	3	0
2	तिमाही के दौरान प्राप्त	546	14
3	तिमाही के दौरान निपटारा	547	14
4	तिमाही के अंत में अनसुलझे शेष	2	0

यह आपकी जानकारी और रिकॉर्ड के लिए है ।

धन्यवाद ।

भवदीय,

(विजय गुप्ता)  
कंपनी सचिव

R/NHPC/GEN/5  
October 5, 2017

NHPC Limited  
NHPC Office Complex  
Sector-33  
Faridabad-121003

Kind Attn: Shri Vijay Gupta – Company Secretary

Dear Sir,

Unit: NHPC Ltd.

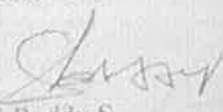
We certify that period from 01.07.2017 to 30.09.2017 the Complaints received have been redressed to the satisfaction of the investors and 2 complaints (Consumer's Forum cases) are pending as on 30.09.2017. The details of complaints received and resolved are furnished hereunder.

Description	Opening Balance as on 01.07.2017	Received during the period	Resolved during the period	Pending as on 30.09.2017
Non-receipt of Refund order	NIL	6	6	NIL
Non receipt of dividend Warrants	NIL	535	535	NIL
SEBI Complaints	NIL	4	4	NIL
Stock Exchange Complaints	NIL	1	1	NIL
Consumer Forum/Court Cases	3	NIL	1	2
Advocate Notices	NIL	NIL	NIL	NIL
<b>Total</b>	<b>3</b>	<b>546</b>	<b>547</b>	<b>2</b>

This is for your information.

Thanking you

Yours faithfully  
for KARVY COMPUTERSHARE PRIVATE LIMITED



Balaji Reddy S  
Manager

Karvy Computershare Private Limited

Corporate office: "Karvy Selenium Tower B", Plot No. 51 & 52, Financial District, Navakranguda, Gachibowli, Hyderabad- 500 032, Telangana, INDIA. T: +91-40-67162222, 33211000, F: +91-40-23420814, e-mail: support@karvy.com

Registered Office: Karvy House, 46, Avenue 4, Street No. 1, Banjara Hills, Hyderabad - 500 034  
T: +91-40-2331-2454/2332-0751/752/251 | F: +91-40-2331-1958 | www.karvy.com | www.karvycomputershare.com | CIN: U72400TC22003PT0041626

Australia | Bahrain | Canada | Cayman Islands | Germany | Hong Kong | Ireland | New Zealand | Philippines | South Africa | United Kingdom | USA



Ref No. : R/NHPC-2013/2<sup>nd</sup> Qtr/2017-18  
Date : 04<sup>th</sup> October'2017

**CHIEF FINANCE TREASURY**  
**MR K K GOYAL**  
**4<sup>TH</sup> FLOOR**  
**FINANCE DIVISION**  
**NHPC OFFICE COMPLEX**  
**SECTOR 33 FARIDABAD**  
**HARYANA – 121 003**

Dear Sir,

Unit : NHPC Ltd Tax Free Bonds 2013 (NHPA) Tranche -I  
Sub : Complaint status from 01.07.2017 to 30.09.2017

We are hereunder furnishing the complaint status received and resolved during the period 01.07.2017 to 30.09.2017

NHPC Tax Free Bonds Tranche 1					(NHPA)
Complaints received & resolved during the Period 01.07.2017 to 30.09.2017					
Sl. No	Nature of Complaints	Received	Resolved	Pending	Duration
1	Non-Receipt of Refund Order	0	0	0	2-3 days
2	Non Receipt of TDs certificate	1	1	0	2-3 days
3	Non-Receipt of Electronic Credit	0	0	0	2-3 days
4	Non-Receipt of Interest Warrants	5	5	0	2-3 days
5	Non-Receipt of Bonds & Securities	8	8	0	2-3 days
	<b>Total</b>	<b>14</b>	<b>14</b>	<b>0</b>	

**Note:** There is NIL pending investor Grievance for the period 01-07-2017 to 30-09-2017

Thanking you,

Yours faithfully,  
For Karvy Computershare Private Limited




Chandrasekhar  
Deputy Manager

**Karvy Computershare Private Limited**

Corporate Office: 11th Floor, 11-B, 28, Connaught Place, Sarojini Nagar, New Delhi-110006  
Hyderabad Office: 10th Floor, 10-B, 28, Connaught Place, Sarojini Nagar, New Delhi-110006  
Mumbai Office: 10th Floor, 10-B, 28, Connaught Place, Sarojini Nagar, New Delhi-110006



For more information, please visit our website at [www.karvy.com](http://www.karvy.com) or call our toll-free number 1800-102-9999. We are committed to providing the best service to our clients.