

## F. A. Qs.

### Retired Employees' Health Scheme (REHS)

**Q. To whom the REHS is applicable?**

**Ans.** The Scheme is applicable to following employees who opt for the scheme:

- Retired Employees and his/her spouse
- Spouse of deceased employee
- Eligible Children of deceased employee till the date of superannuation of the employee.

**Q. Within what period one should register for the REHS?**

**Ans.** Within **three months** of his / her retirement/death.

**Q. Where can I take indoor treatment?**

**Ans.** Indoor treatment can be taken in any of the following hospitals:

- (i) Corporation's Hospital(s)
- (ii) Government Hospitals
- (iii) Empanelled Hospitals /Approved Hospitals

**Q. Where can I get list of approved hospitals?**

**Ans.** The list of Empanelled / Approved hospitals is available in the 'REHS Employees' corner of NHPC's website i.e. <http://www.nhpcindia.com>

**Q. Whom should I contact for any query related to empanelment of hospitals?**

**Ans.** For any query related to empanelment of hospitals, one can contact **HR Department, C.O. at Phone No. 0129-2588568.**

**Q. What should I do to take indoor treatment in an Approved / Notified / Empanelled Hospital?**

**Ans.** It is advised that before taking indoor treatment in Empanelled/ Approved Hospital one should visit NHPC's website i.e. <http://www.nhpcindia.com> and contact REHS Cell, C.O. or HR Department, C.O. or Medical Services Division, C.O. for ascertaining the empanelment period of the hospital, its IT exemption validity and entitlement of the accommodation.

**Q. What is the procedure for taking indoor treatment?**

**Ans.** For taking indoor treatment in:

- **Empanelled/ Approved hospitals (Without direct Payment):** Directly go to these hospitals and can get indoor treatment by making payment by the individual concerned and there after claim for reimbursement.
- **Empaneled hospital (direct payment):** Apply for issuing *Authority Letter* in the prescribed form (enclosed) of the scheme and get the authority letter issued from the authorised signatory. Produce the authority letter to the hospital and get admitted. The concerned hospital would raise the bill directly to NHPC.

**Q. Is there any annual ceiling for reimbursement of expenditure incurred for outdoor treatment?**

**Ans.** Yes, the ceiling for reimbursement of expenditure incurred during a financial year is equivalent to the **maximum of the pay scale** of a serving employee of equivalent status/rank.

**Q. What is the procedure / provisions of outdoor medical expenditure above annual ceiling?**

The medical expenses of beyond the annual ceiling on OPD treatment for chronic diseases can be claimed by explaining its necessity for long term treatment. The claim shall be sent to REHS Cell, NHPC for consideration by Medical Relaxation Committee of NHPC. The Committee shall consider for recommendation on case to case basis on merit for approval of Competent Authority.

**Q. How much reimbursement will I get for the indoor treatment?**

**Ans.** Reimbursement will be given as under:

- (i) Treatment taken in **Empanelled Hospitals under Direct Payment Scheme:** Admissible amount shall be fully reimbursable. In case treatment is taken on submitting Authority letter issued by NHPC, the hospital would raise the bill directly to NHPC.
- (ii) Treatment taken in **Hospitals which are not under Direct Payment Scheme:** If the hospital has valid IT Exemption certificate, admissible amount shall be fully reimbursed and in case IT Exemption certificate is not available, the reimbursed amount shall be regulated as taxable income & applicable tax shall be deducted from the reimbursement claim passed.
- (iii) Treatment taken in approved **Hospitals:** Reimbursement of bills will be restricted as per rates of Holy Family Hospital/ Batra Hospital / AIIMS, New Delhi.



**Q. To whom should I submit the claim for OPD/IPD reimbursement?**

**Ans.** The beneficiary should submit his / her claim for reimbursement in the prescribed form (enclosed) to the Project / Power Stations / unit / Office from where the employee opted to avail post-retirement medical reimbursement.

For Corp. Office, claim for reimbursement is to be submitted to Manager (Finance), REHS Cell, C.O.

**Q. What are documents to be attached along with IPD claims?**

- Ans.**
- (i) Discharge Certificate
  - (ii) Copy of Income Tax exemption certificate issued by Income Tax authorities in favour the hospital duly certified by the Hospital Authority. (Otherwise reimbursed amount shall be regulated as taxable income)
  - (iii) Photocopy of the medical identity card duly certified by the Hospital Authority identifying the name & photograph of the patient who has taken treatment.
  - (iv) In case some medicines were purchased from outside Market( due to no-availability in the hospital), the cash memo should be countersigned by the resident doctor of the hospital.
  - (v) Wherever blood transfusion/ blood was purchased from blood bank, necessary cash memo from blood bank should be attached.

**Q. What are documents to be attached along with OPD claims?**

- Ans.**
- (i) Claim should be submitted along-with prescription from doctor, receipt for consultation and injection fees, cash memo for purchase of medicines, cash receipts from clinical laboratories for pathological test, X-ray etc if any.
  - (ii) Prolonged treatment certificate in case of medicines were purchased for more than 10 days.

**Q. What is the time limit for submission of OPD bills?**

**Ans.** The claim is to be submitted within three months after the completion of treatment.

**Q. By what mode will I receive my reimbursement?**

**Ans.** The payment will be made in the bank account registered with REHS Cell through RTGS/NEFT/ECS.

**Q. For any query related to submitted bills, amount of reimbursement, reason for deduction / restriction or other bill related query whom should I contact?**

**Ans.** For queries related to submitted bills, amount of reimbursement, reason for deduction / restriction or other bill related query one can contact **REHS Cell, C.O. at Phone No. 0129-2588908.**